# EXTENDED SERVICE PLAN

# PROTECT YOUR CUSTOMERS' INVESTMENT FOR YEARS TO COME.

## New ASURE Extended Service Plans NOW AVAILABLE!

We are pleased to announce an exciting new offering through *ASURE*! For coverage in years 11-99, for a compressor or unit replacement, purchase one or both of the plans below. The following plans are available for purchase NOW. Plans can be combined on one unit.

This is a great opportunity for your contractors to provide "peace of mind" to their customers with extra coverage Contracts must be purchased in the Warranty Xpress system within 6 months from the install date and are exclusively available for owner occupied residences.

ASURE Offerings*	Plan Number
FLORIDA ONLY - 11-99 Year Compressor Coverage	EW1CP99-NT
(one-time compressor replacement in years 11-99)	
ALL OTHER STATES - 11-99 Year Compressor Coverage	EW1CP99-NTO
(one-time compressor replacement in years 11-99)	

#### Important Notes:

- Plans are only offered for owner-occupied residences.
- In Florida, the distributor shall not sell the ASURE Extended Service plan to contractors for less than the Distributor's cost per unit, and the contractor may not sell the ASURE Extended Service plan to the homeowner for less than the contractor's cost per unit.

If you have any questions about the *ASURE* program, please contact the warranty department at WarrantyClaims@Daikincomfort.com or 877-688-9191 option 1.

\* One-time Compressor Replacement coverage is available to the original homeowner for years 11-99 after the installation date through an ASURE Extended Service Plan. Complete details about the Extended Service Plan options available from your ASURE dealer.





### How do I get set up to be a part of the ASURE Extended Warranty program?

Contact your local distributor to get set up today!

#### COD Users

How do I set up a new dealer to sell *ASURE* Extended Warranties?

- 1. Log into Mincron.
- 2. Go to OEC 56.
- **3.** Fill out the dealer information.

#### Please note:

- We call an IRS service through an API, and the IRS must verify that the combination of the dealer's name and TIN matches their records.
  If it does not, the record will not be processed successfully.
- If you have 10 or more dealers to set up, please contact your warranty analyst for the batch upload option.

#### How do I purchase an ASURE Extended Warranty?

- 1. Log into Warranty Xpress.
- 2. Hover over Extended Warranty, then select the Purchase option.
- 3. Enter all required information in the specified fields.
- 4. The Internal Contract Number is a unique identifier chosen by the purchaser.
- 5. Once the serial number is entered, qualifying plans will appear in a dropdown menu.
- **6.** You may either attach a signed homeowner application or enter the homeowner's email to send the form digitally.
- 7. Only one labor plan can be purchased per serial number.
- 8. The Year 11–99 Compressor and Unit Replacement Plan can be purchased in addition to the labor plan.
- 9. Both compressor and unit replacement plans can be purchased for the same unit.

# Goodman<sup>®</sup>

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#### IND Distributor Users

How do I set up a new dealer to sell *ASURE* Extended Warranties?

- 1. Log into PartnerLink.
- 2. Go to Warranty Dealer Management.
- **3.** Click the Tier Dealer Agreement option and fill out the information for the dealer who wants to sell *ASURE*.

