

Warranty Types:

Warranty Claim:

This claim type covers standard parts, registered parts, and extended warranty claims.

Authorization:

This claim type is for recalls, service bulletins, and other special situations

12-Month Part Warranty:

This claim type should be used when a part purchased from Daikin has failed within 12 months, but the equipment itself is out of parts warranty coverage.

Unit Exchange:

This claim type is for replacements of outdoor unit (for failed compressor), furnace (for failed heat exchanger), or Evaporator coil.

Accessory & Accessory Unit Exchange:

These two claim types are for products (accessories) such as UV Kits, Dehumidifiers, and other accessories.

Registration Details:

Enroll for Warranty Express directly from the App or scan the QR code below:



DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.



WARRANTY
EXPRESS
ONTIME. ANYTIME.

Our continuing commitment to quality products may mean a change in specifications without notice.
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Mobile Access & Registration



WARRANTY EXPRESS
ONTIME. ANYTIME.

Additional functions of Warranty Express:

Lookup:
Check warranty status of serialized equipment using serial, model, and homeowner last name — no login required.

Extended Warranty:
Purchase or search for Extended Service Agreements.

Entitlements:
Check warranty status (sign-in required) and start a claim directly.

For more instructions, go to:

 **HVAC LEARNING CAMPUS**



How to File a claim:

1. Download **Daikin Tech Hub App**



TECH HUB

2. Open the app and **log in** to Tech Hub (or continue as guest)

3. From the drop down, select **Warranty Express**.

4. **Sign in** to Warranty Express. See registration steps on the back of this page.

5. Go to **Claims** and enter the required information.

- Save time.
- Skip the line.
- Submit on-site.

