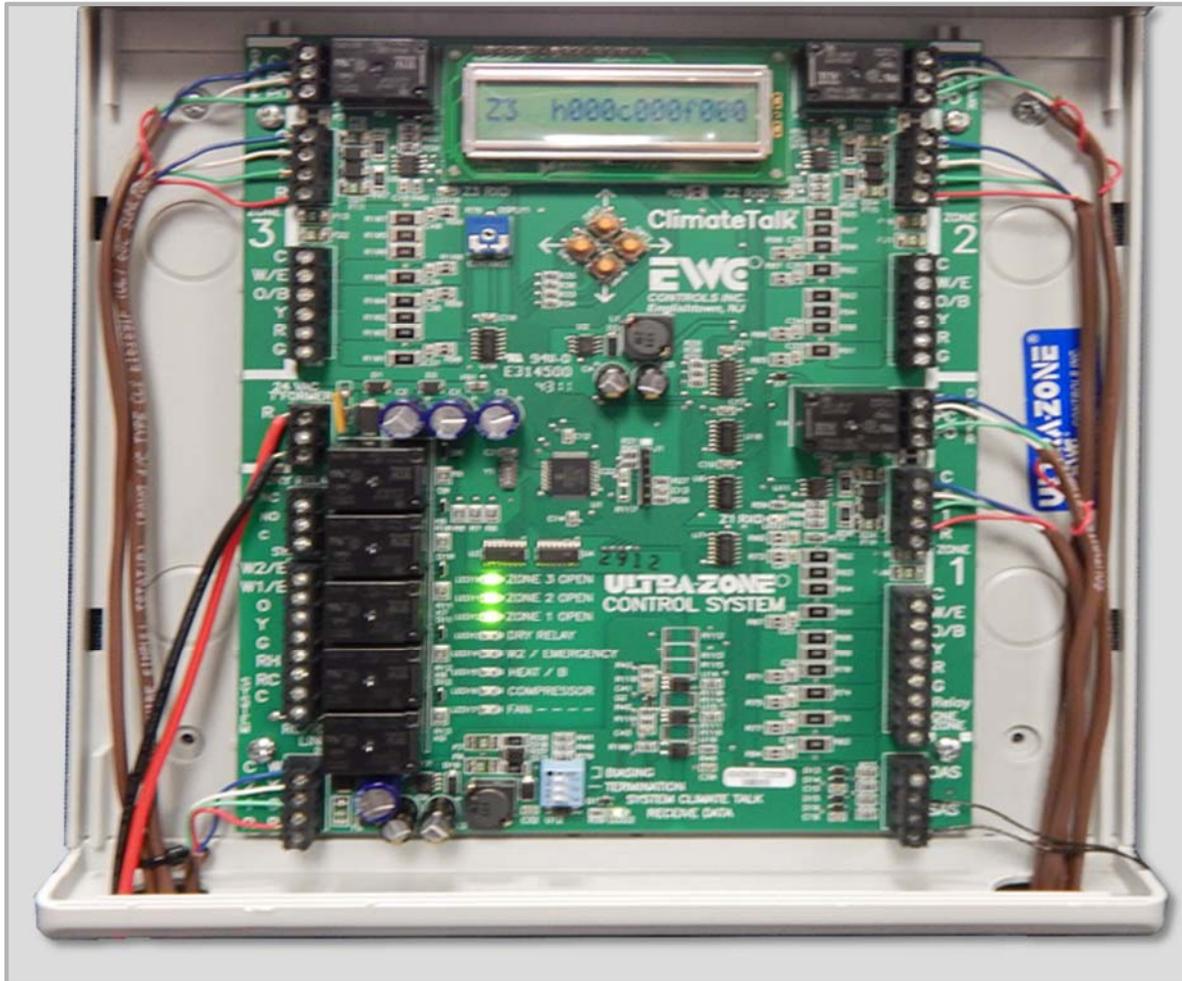


Agenda

- **Zone Control Features**
- Installation
- Programming and Set-up
- LCD Screens
- Troubleshooting and Bias Data Voltages

Zone Control Features



- Provides intelligent control of communication or 24V legacy HVAC systems.
- Up to five zones using 24V motorized dampers.
- 100% plug and play when connected to communicating HVAC system and network thermostats.
- Modulating and staged operation, auto equipment recognition, and dual fuel functions.
- Precise control of supply air target and limit set points.

Zone Control Features

Climate Talk

- Controls 2- 3 zones with 24Vac power open/ close or spring assisted motorized dampers.
- Can be expanded to five (5) zones by **twinning** two (2) UT 3000 controls together. (refer to EWC TB-241 for instructions on twinning)
- Controls any communicating HVAC system based on Climate Talk open protocol, or any:
 - 24V 2 heat/ 1 cool gas/ electric system.
 - 24v 2 heat/ 1 cool conventional or dual fuel heat pump.

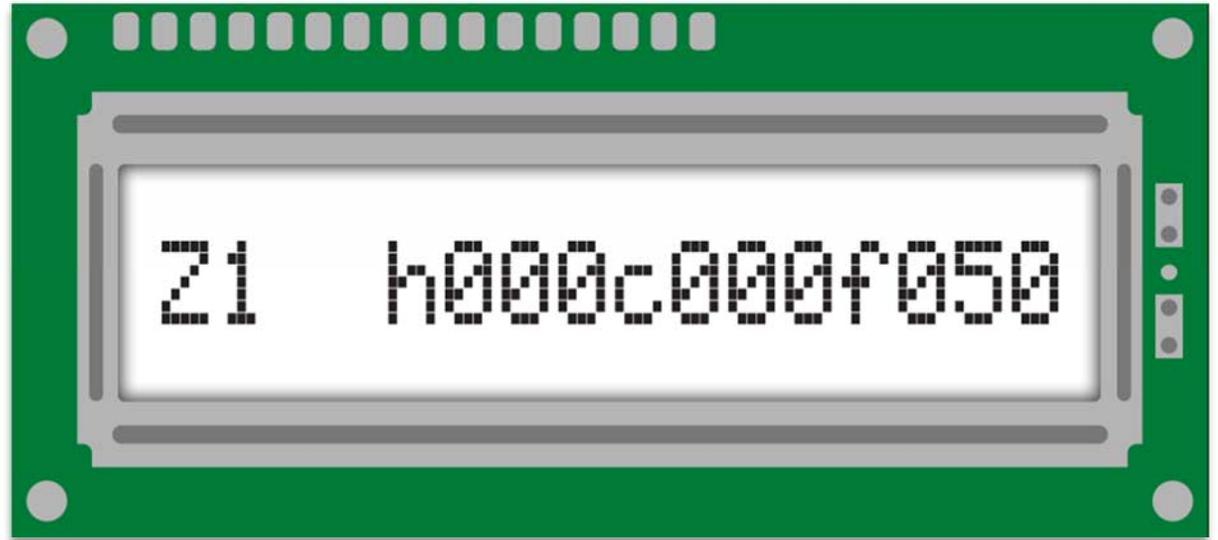
ClimateTalkTM

A L L I A N C E

Zone Control Features

Liquid Crystal Display

The liquid crystal display rotates to show each zone's demand.



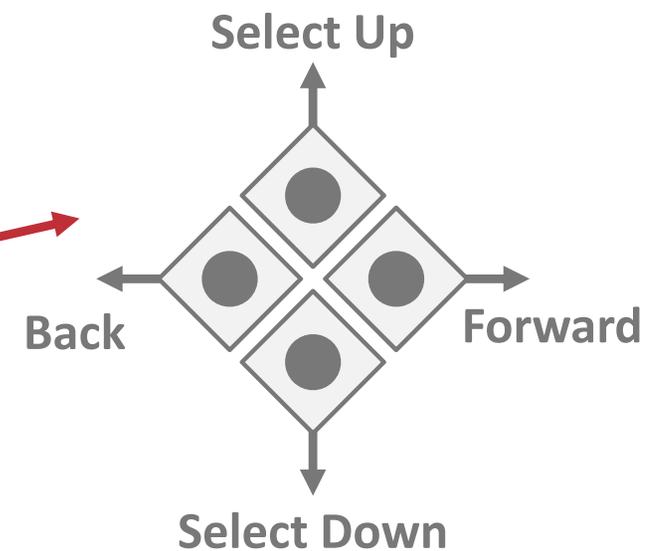
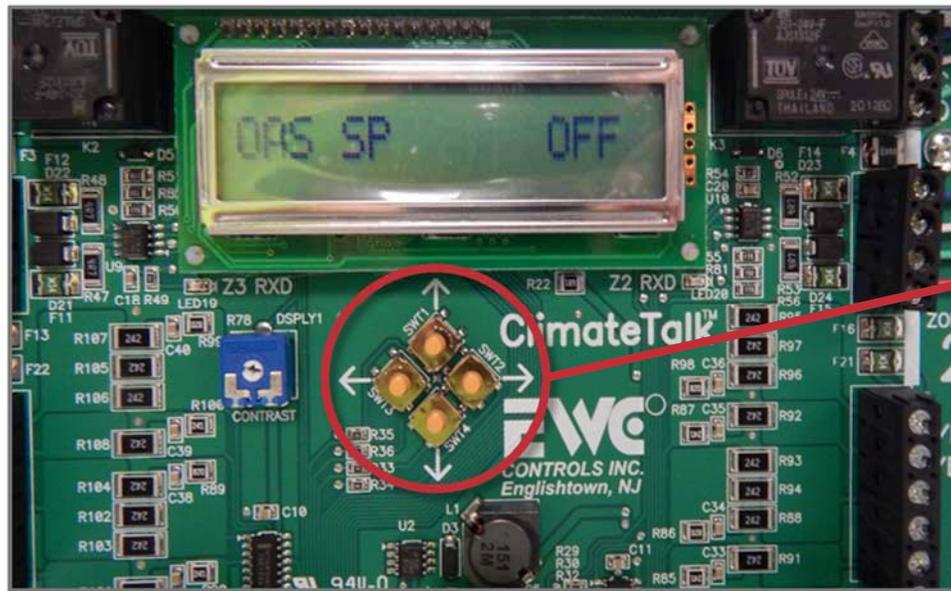
The display will show the **thermostat demand input**, and the **HVAC system output**.

The outside and supply air temperatures are also displayed.

Zone Control Features

4 Button LCD Programming

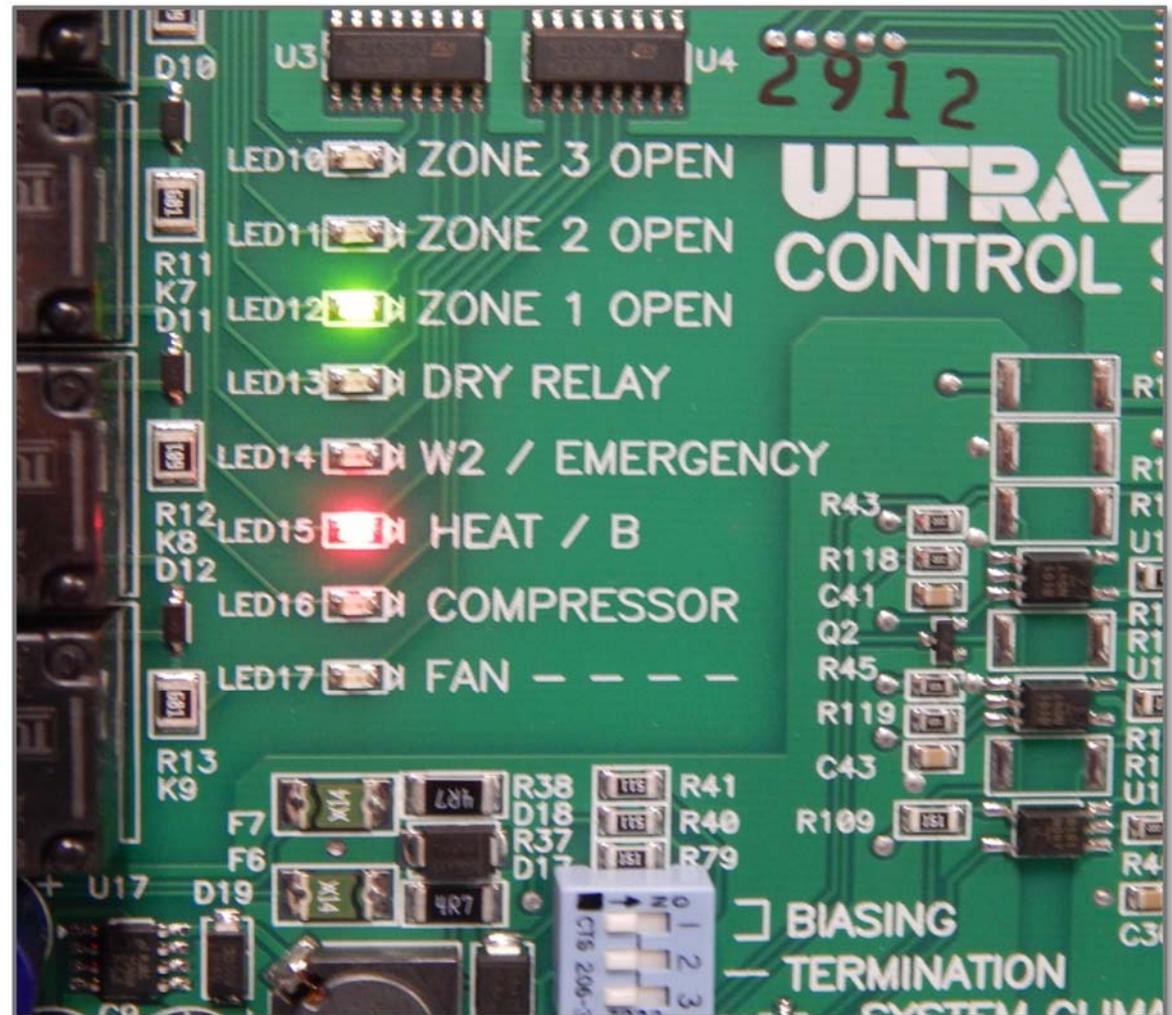
- Four buttons are provided just below the LCD screen.
- The buttons are used to scroll through the menu on the LCD and make your selections.
- Also, used to program the UT-3000 and select the features you like.



Zone Control Features

System LED's and Damper LED's

- System LED's provide visual indication of the HVAC system status and current mode of operation.
- A total of three (3) green **damper** LED's labeled **zone 1** through **zone 3**, indicate which dampers are energized to open.
- **Zone 1**= LED 12, **Zone 2**= LED 11, and **Zone 3**= LED 10.



Zone Control Features

Communicating LED's

- A total of four (4) green pulsing LED's are provided to indicate if a communication link has been established between each communicating t-stat, and the communicating HVAC system.
- A series of **rapid** and **random** pulses indicate a successful **comm-link** and data transmission.
(LED's 19, 20, 21, and 22)



Zone Control Features

Fault Free Programming & Intuitive Temperature Control

- The UT-3000 comes pre-programmed with default operating parameters for zoned HVAC systems.
- The default program settings free the technician from programming, and allows fine tuning of the system to optimize its performance.
- The UT-3000 operates in staged and modulating mode at all times.
- Minimizes blower speed, maximizes temperature control, and improves system performance.

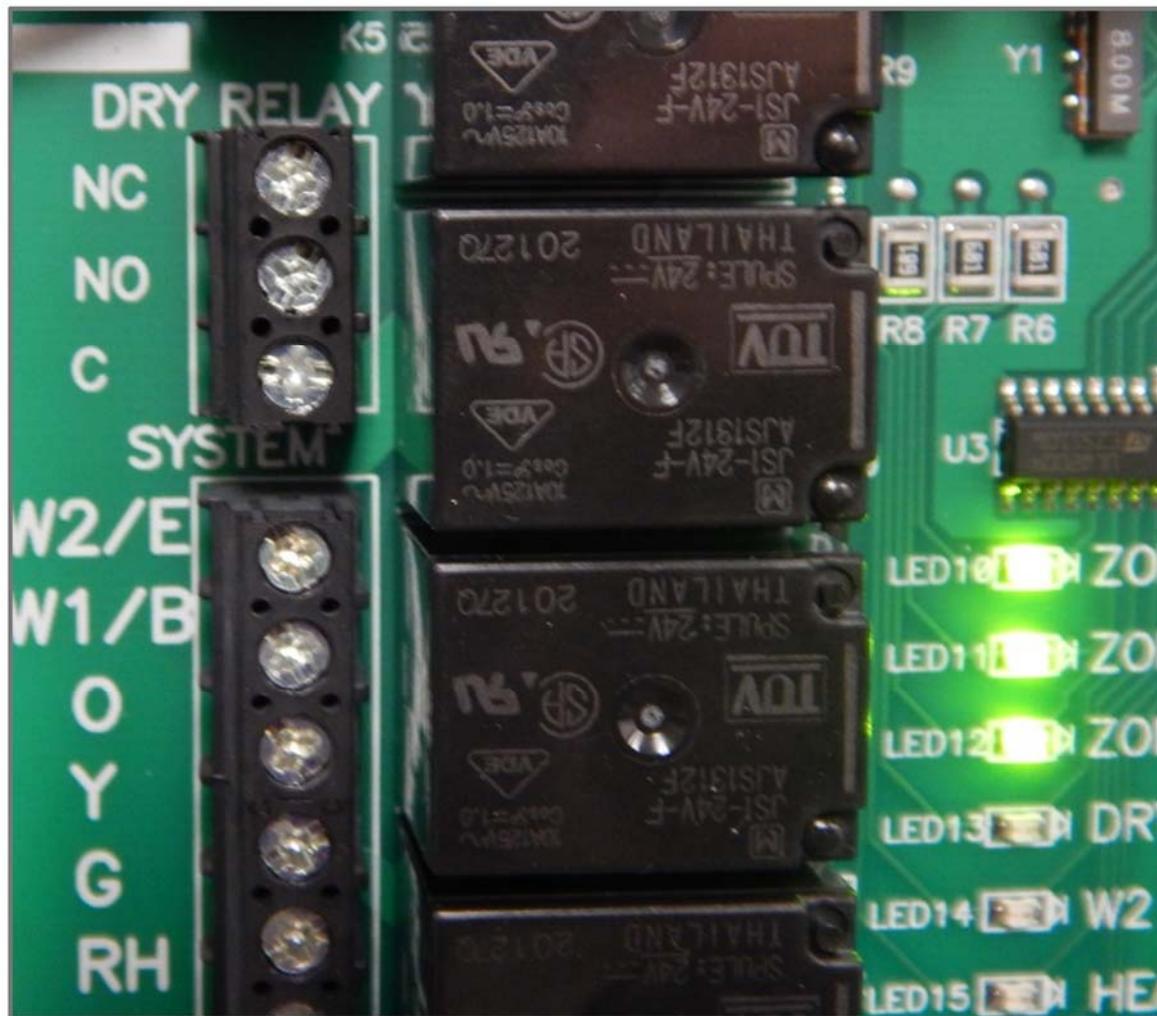
Table 1. From EWC Controls Technical Bulletin: TB-241

Feature	Default	Range to Select
System Type	Heat/Cool	Heat Pump or Heat/Cool
HP Type	NON Dual Fuel	Dual Fuel or Non-Dual Fuel
T-Stat Type	Heat/Cool	Heat Pump or Heat/Cool
Rev Valve	RV 'O'	'O' Type RV or 'B' Type RV
Fan Mode	Gas	GAS or HYDRO (Electric)
OAS SP	15°	OFF or 7° to 42°F
O.T. Offset	15°	5° to 20°F
U.T. Offset	8°	5° to 10°F
SAS HP TGT	100°	90° to 120°F
SAS Gas TGT	130°	120° to 170°F
SAS Cool TGT	50°	42° to 60°F
SAS RSP DLY	30s	10s – 180s
W2 Threshold	80%	65-100% (Adj. in 5 point increments)
PURGE FAN	25%	25-100% (Adj. in 25 point increments)
Legacy DMD	50%	25%, 50%, 75%, or 100%
Total Zones	3	2 or 3 zones
Limit SAS PID	N	Yes or No

Zone Control Features

Ancillary IAQ Dry Relay Provided

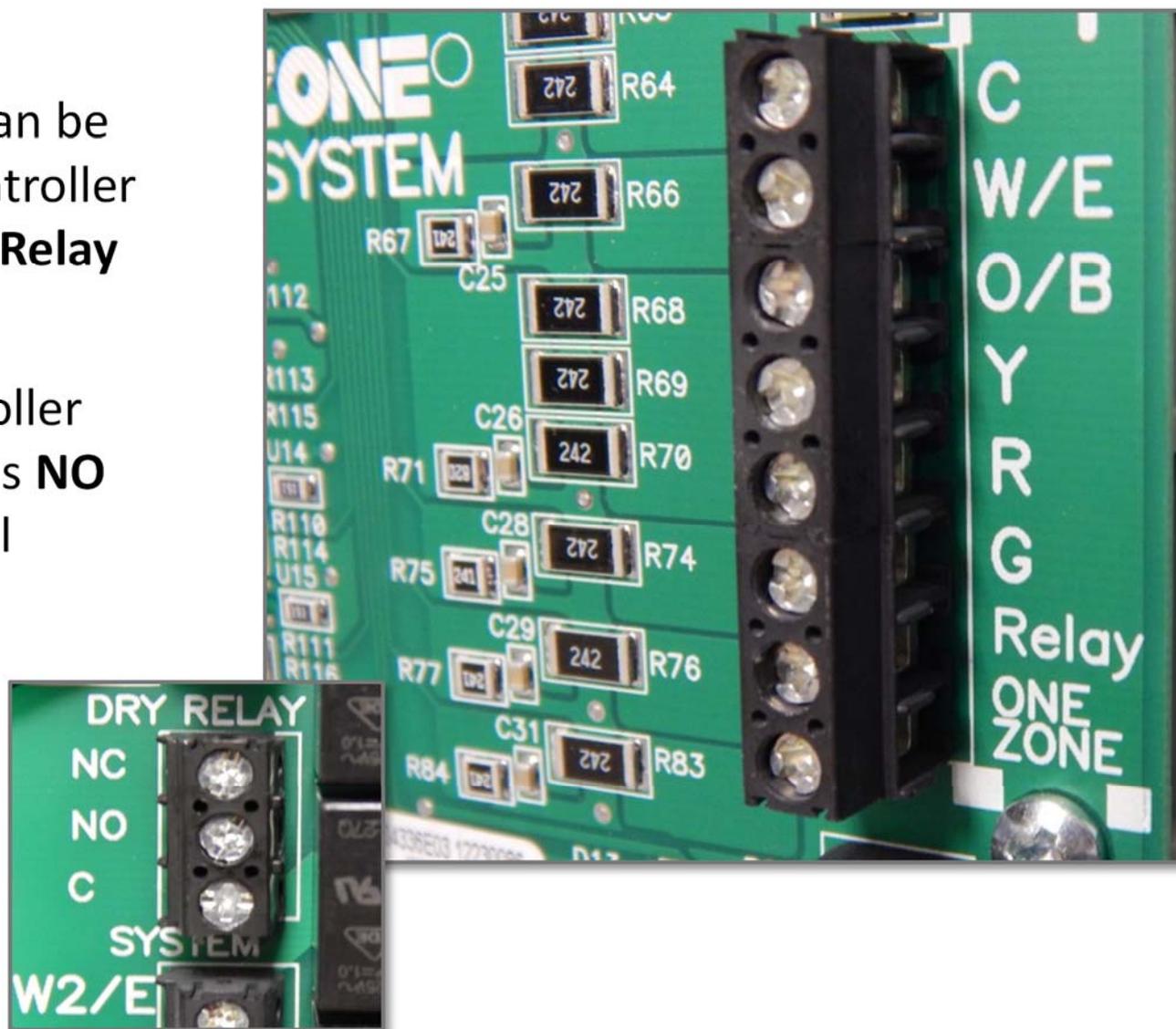
- The UT-3000 control board includes a SPDT indoor air quality (IAQ) **dry relay**.
- This relay has a digital or 24v input trigger that can be used to interlock and control ancillary devices.
 - Fresh air damper
 - Whole house humidifier
 - Whole house dehumidifier (via the ComfortNet system)
 - Energy recovery ventilator



Zone Control Features

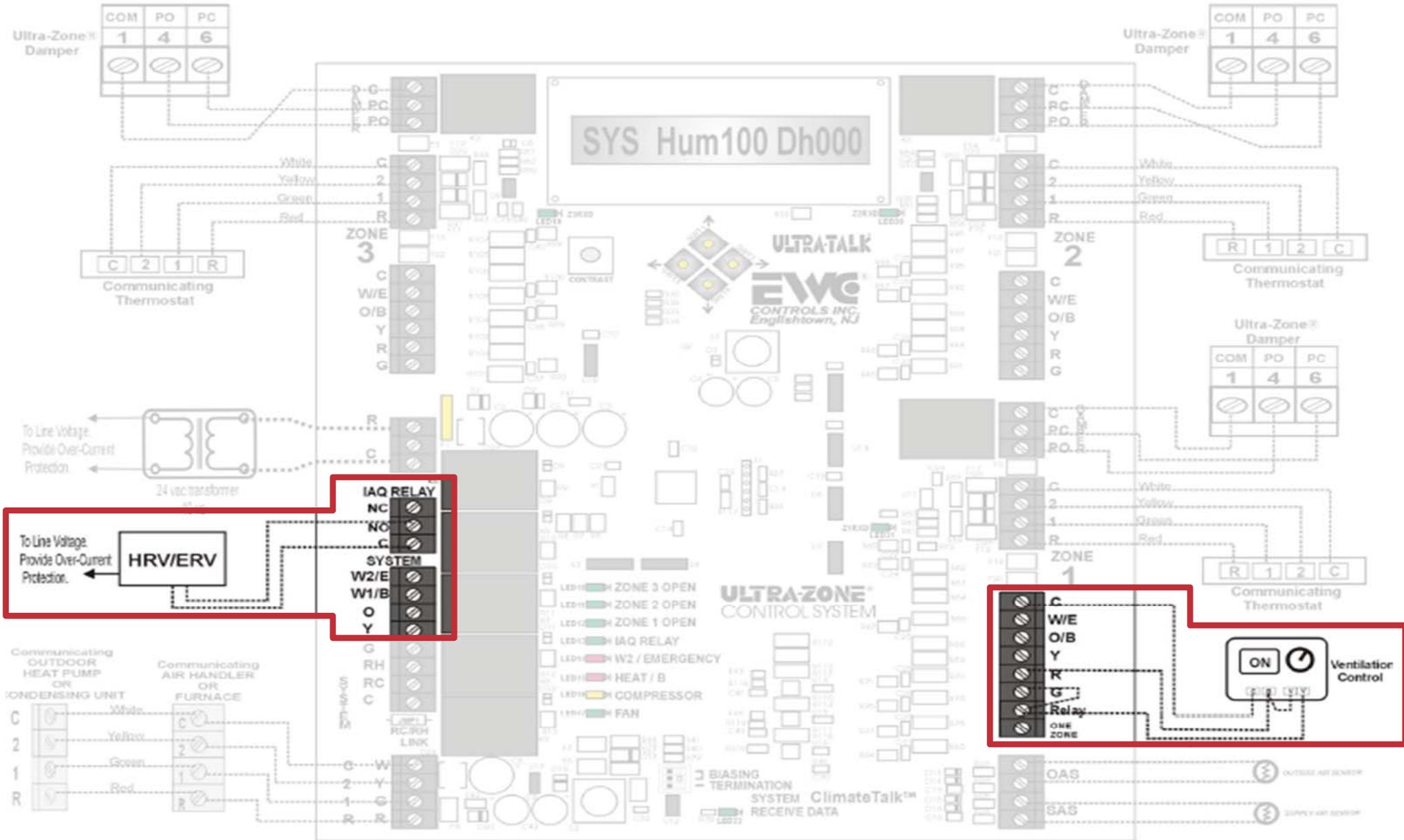
Ancillary IAQ Dry Relay Operation

- The dry relay operation can be utilized via an auxiliary controller attached to the **R**, **C**, and **Relay** terminals in **zone 1**.
- When the auxiliary controller initiates the call, terminals **NO** and **C** on the dry relay will close.
- This connection will bring on your ancillary IAQ device.



Zone Control Features

Ancillary IAQ Dry Relay Locations on UT-3000



Zone Control Features

Configurations and Types of Thermostats Used

UT- 3000

+

Communicating T-Stats
in all zones

UT- 3000

+

(1) Communicating T-stat,
(2) 24v T-Stats

UT-3000

+

24v T-stats in all zones



Agenda

- Zone Control Features
- Installation
- Programming and Set-up
- LCD Screens
- Troubleshooting and Bias Data Voltages

Installation

Mounting Control Board

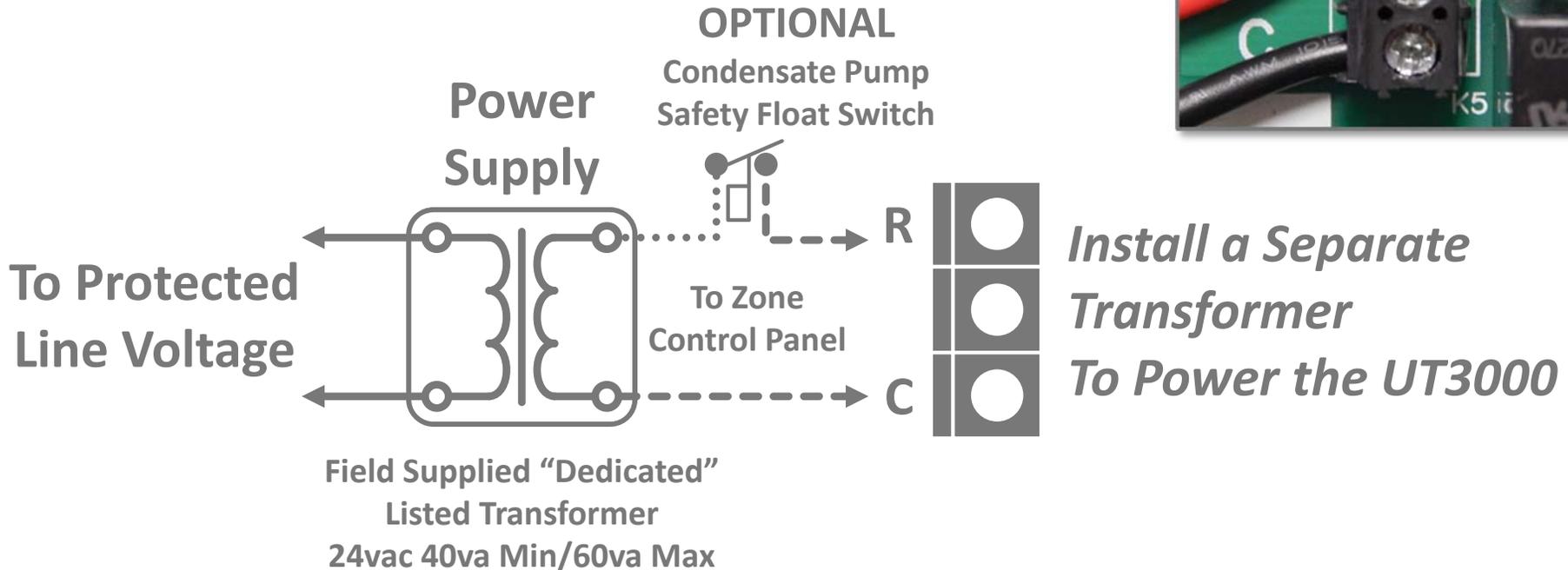
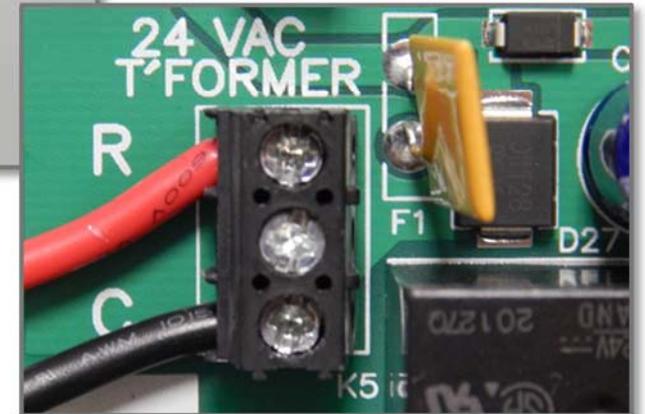
- Choose a suitable location to mount the UT-3000 housing.
- **Preferred** locations would be a return duct, nearby wall, or convenient studs where plywood can be installed to support the housing.
- **AVOID:** Supply duct, air handler, furnace housing, evaporator housing, or hot water coils of any type.
- **Follow national and/ or local electrical codes.**

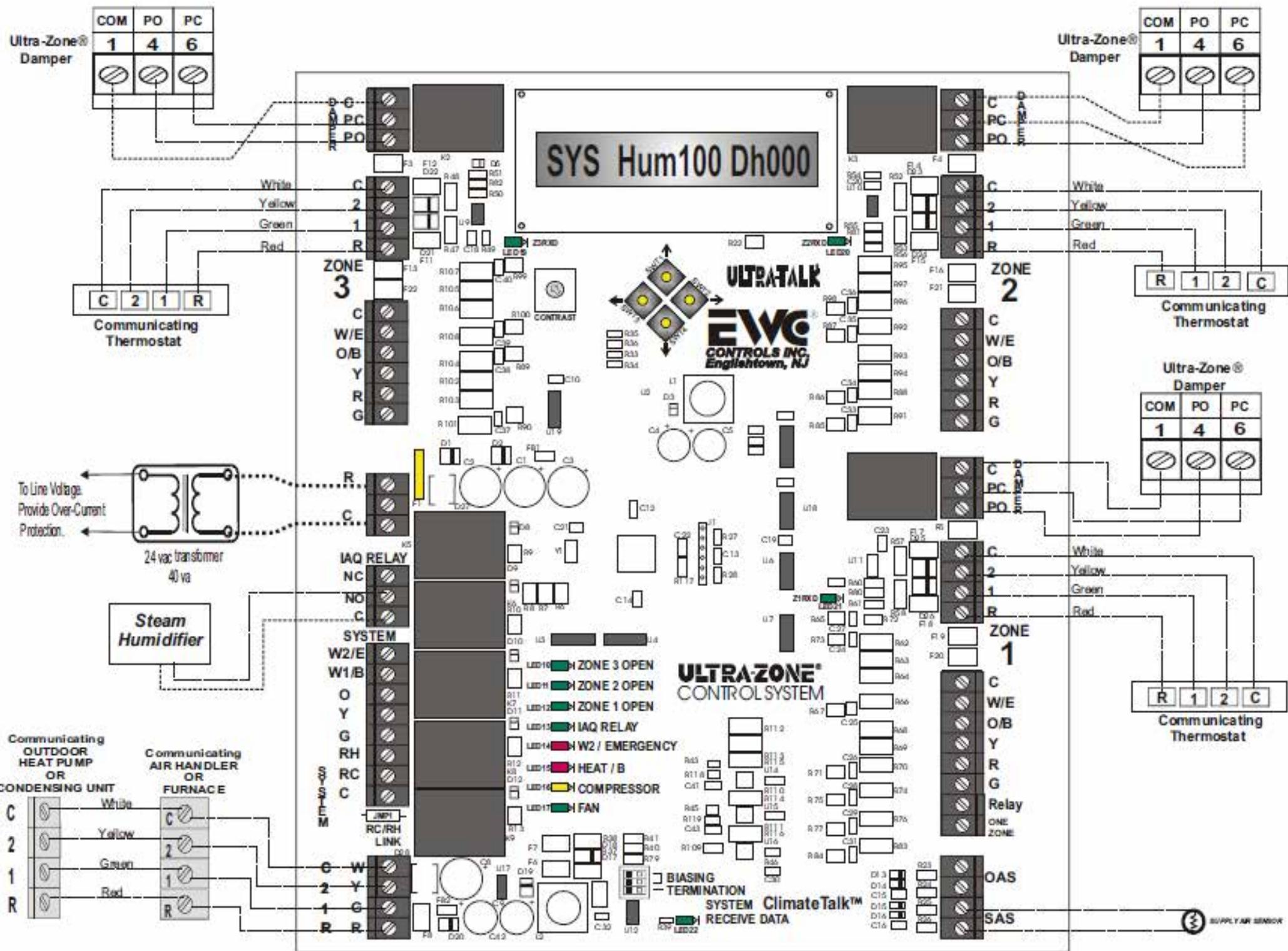


Installation

Power and Wiring

- EWC always recommends to install a separate transformer to power the UT-3000.
- **Follow NEC and/ or local electrical codes.**





SYS Hum100 Dh000

ULTRA-TALK
EVC
 CONTROLS INC.
 Englishtown, NJ

ULTRAZONE
 CONTROL SYSTEM

BIASING
 TERMINATION
 SYSTEM ClimateTalk™
 RECEIVE DATA

LED 10
 LED 11
 LED 12
 LED 13
 LED 14
 LED 15
 LED 16
 LED 17

LED 18
 LED 19
 LED 20
 LED 21
 LED 22

LED 23
 LED 24
 LED 25
 LED 26
 LED 27

LED 28
 LED 29
 LED 30
 LED 31
 LED 32

LED 33
 LED 34
 LED 35
 LED 36
 LED 37

LED 38
 LED 39
 LED 40
 LED 41
 LED 42

LED 43
 LED 44
 LED 45
 LED 46
 LED 47

LED 48
 LED 49
 LED 50
 LED 51
 LED 52

LED 53
 LED 54
 LED 55
 LED 56
 LED 57

LED 58
 LED 59
 LED 60
 LED 61
 LED 62

COM	PO	PC
1	4	6

COM	PO	PC
1	4	6

R	1	2	C
---	---	---	---

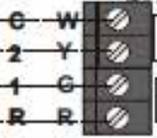
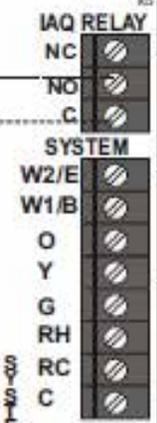
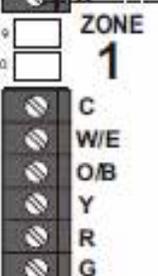
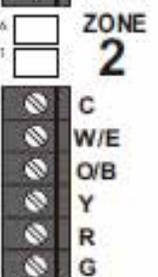
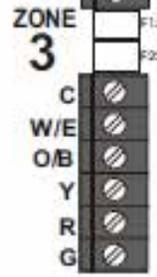
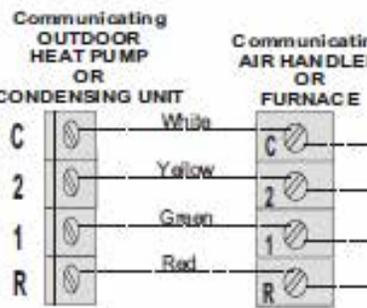
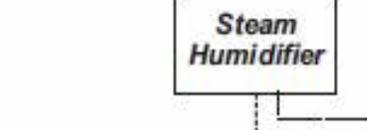
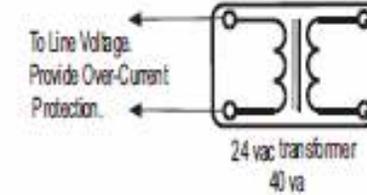
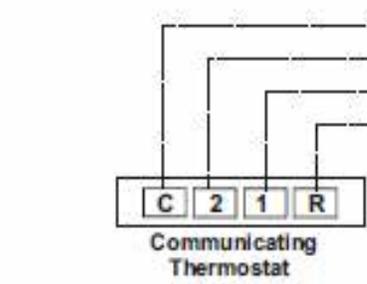
Communicating Thermostat

COM	PO	PC
1	4	6

Ultra-Zone® Damper

R	1	2	C
---	---	---	---

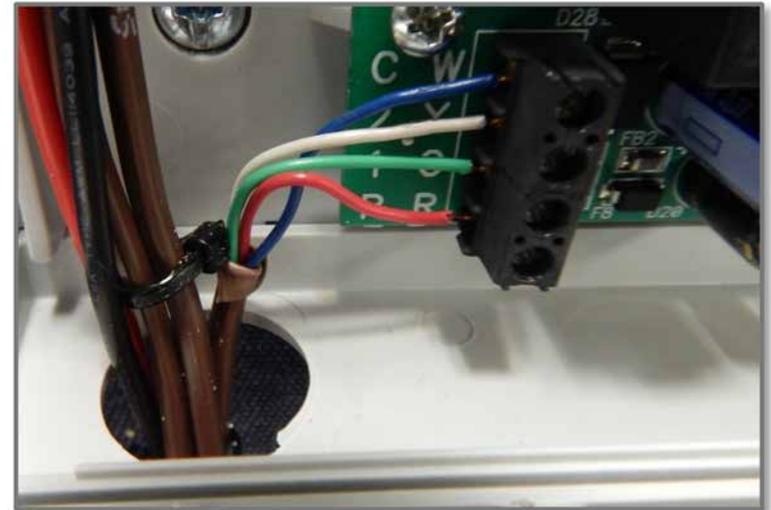
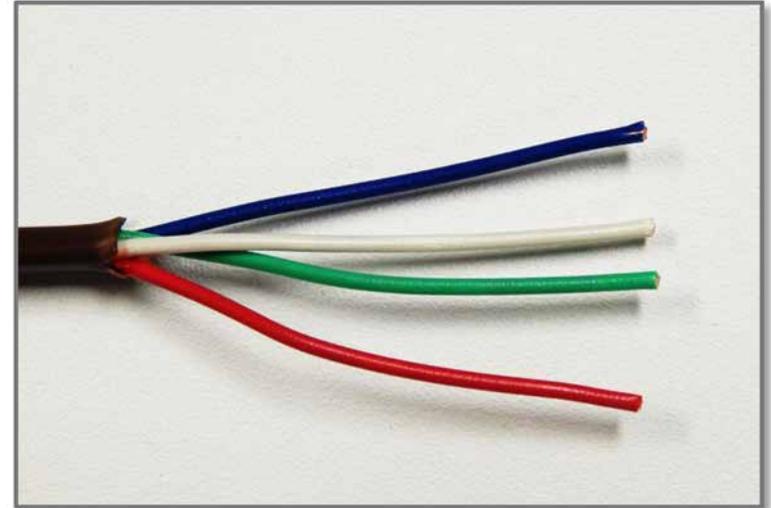
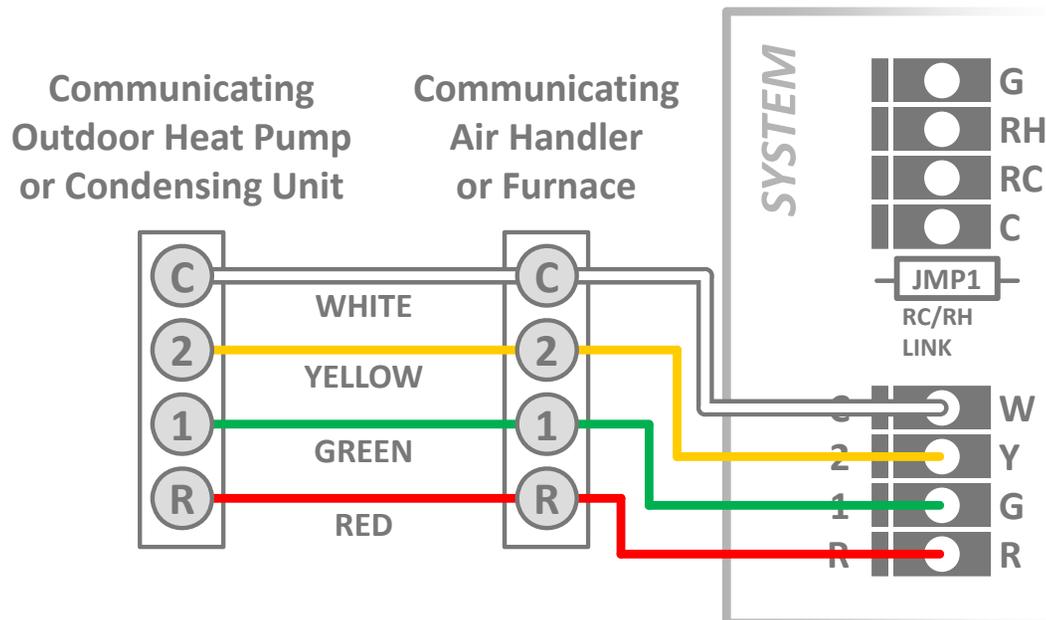
Communicating Thermostat



Installation

Power and Wiring

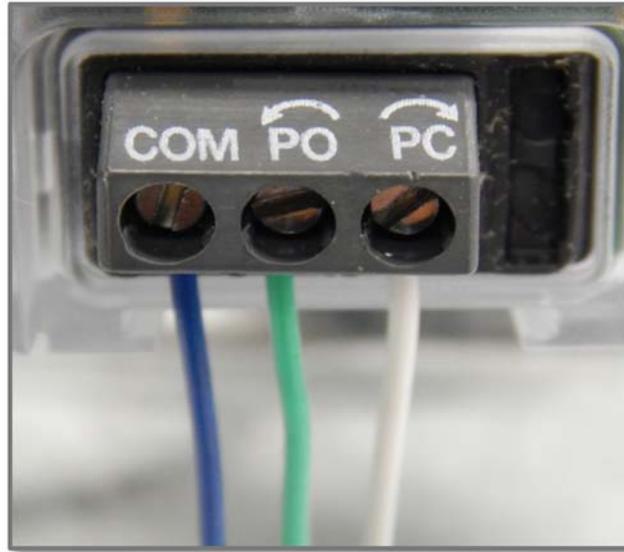
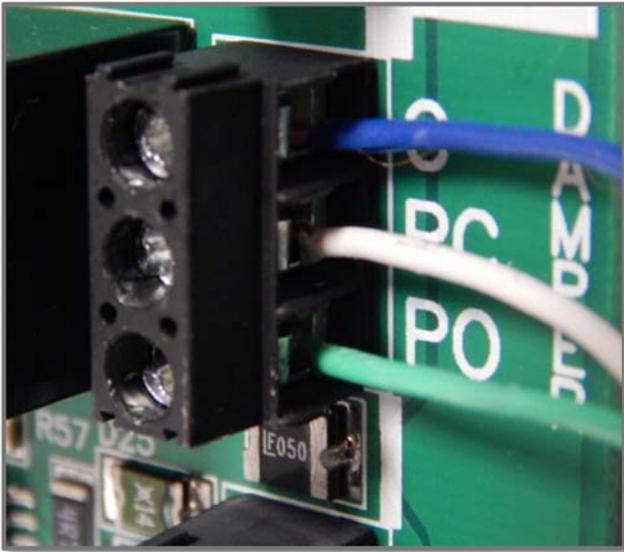
- When possible, try to adhere to the Climate Talk color code. (red, green, yellow, white)
- However, if you use standard 18/4 wiring, it might have slightly different colors.
- Choose your color codes, and stick with that same code throughout installation.



Installation

Wiring Dampers to Board- Terminal Block Designation & Function

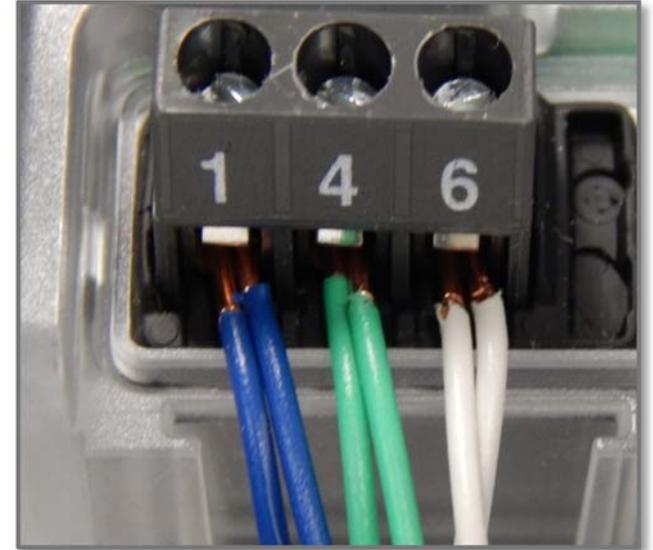
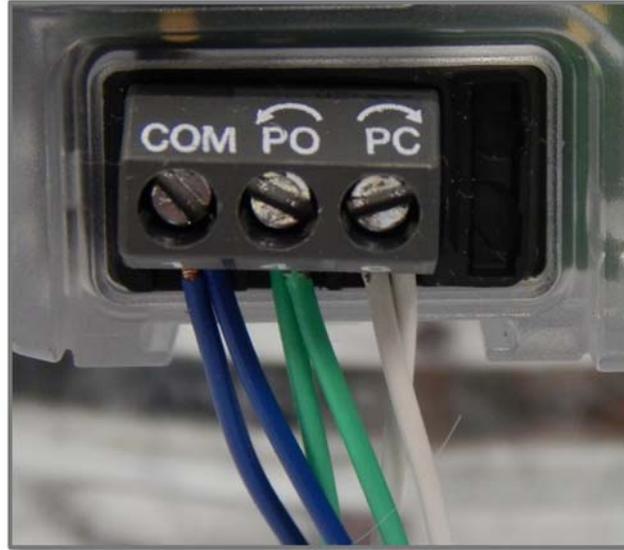
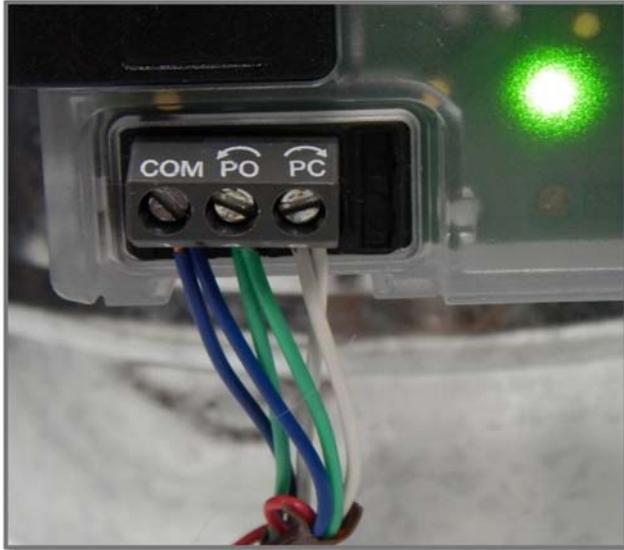
- Standard 24vac damper control. (2 or 3 wire)
 - Terminal **PC**- 24vac power to **close** the damper.
 - Terminal **PO**- 24vac power to **open** a damper.
 - Terminal **C**- 24vac common. (neutral)



Installation

Wiring Multiple Dampers Into One Damper Terminal on the UT-3000

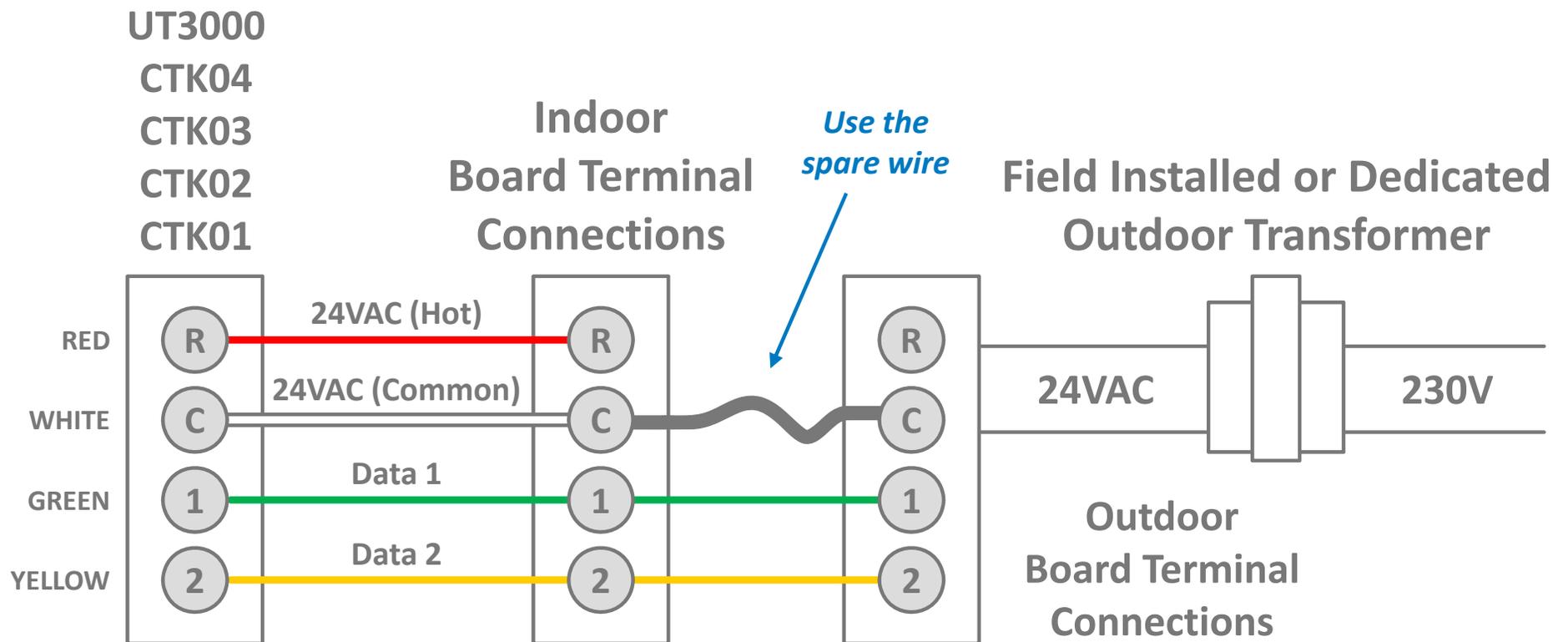
- You can connect up to **eighteen** (18) genuine ND, URD, or SID dampers to a single terminal block before relay isolation is required.
- You can **only** connect **one** (1) RSD or competitor's **spring** type damper to a **single** terminal block.
- **Three** sets of damper wires can terminate (piggyback) into **one** damper terminal. (two shown here)



Installation

Thermostat Wire Between All Units

When the outdoor unit has a transformer and there are 3 wires available, use the 3rd (spare) wire to connect the two 24v commons together. That will ensure both 24v commons are at the same ground potential



Agenda

- Zone Control Features
- Installation
- **Programming and Set-up**
- LCD Screens
- Troubleshooting and Bias Data Voltages

Zone Control Set-up

Program- Communication HVAC System

- When connected to a fully **communicating** HVAC system, programming is **not** required. (plug and play)
- The UT3000 will **automatically** configure the entire system and start running as soon as thermostat demands are detected.
- Allow at least 2-4 minutes for all thermostats and the HVAC system to fully configure on the network.



Zone Control Set-up

Program- Conventional HVAC System (Pg. 3 in EWC TB-241)

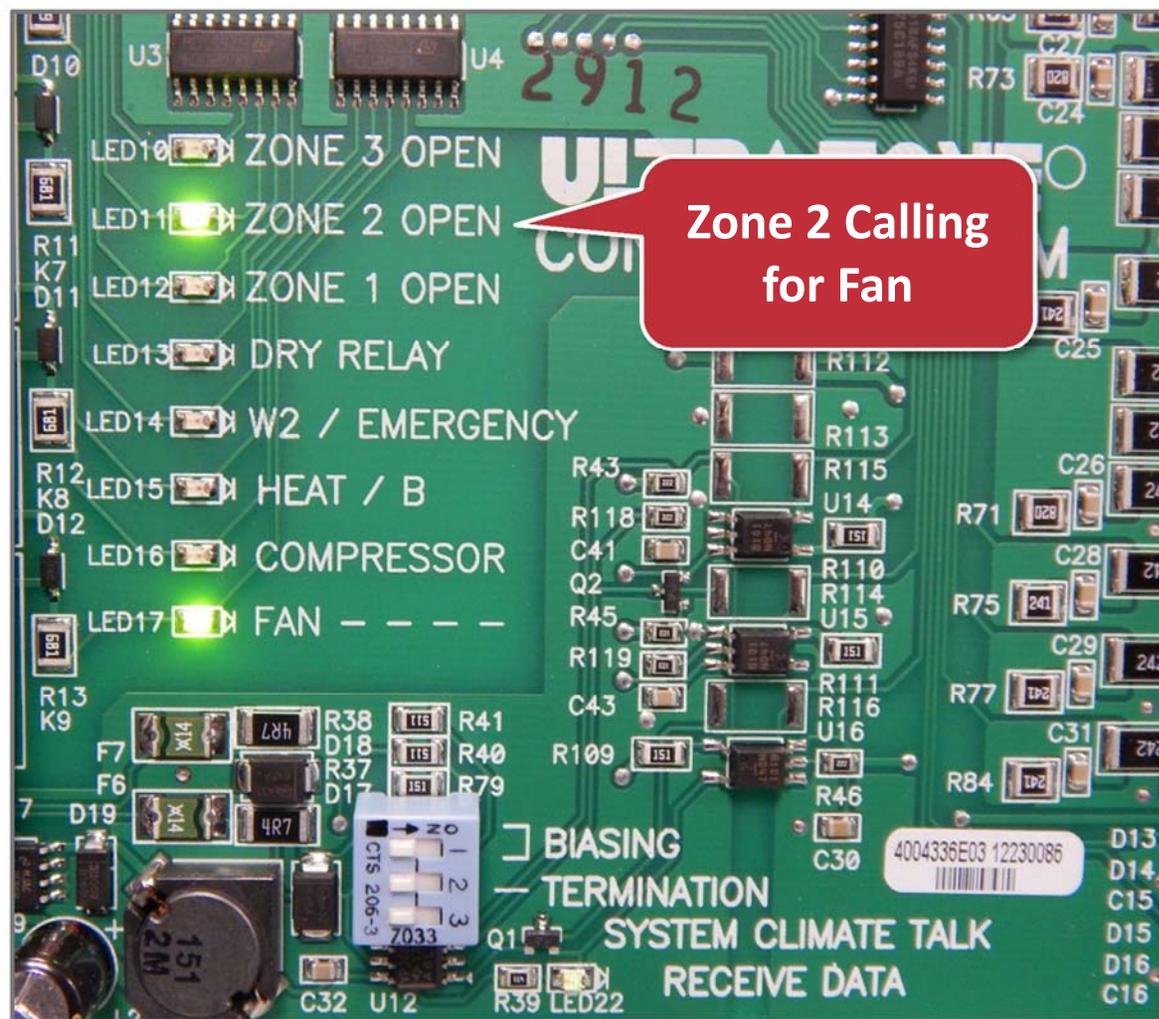
- When connected to a **conventional** 24v HVAC system, you simply scroll thru the LCD menu and select the type of HVAC system you have.
- Then select the type of thermostats you would like to use.
- The Default Supply air temperature targets and offset limits will be used, or you can adjust your own settings.



Zone Control Set-up

Finish- Observe Zone System in Operation

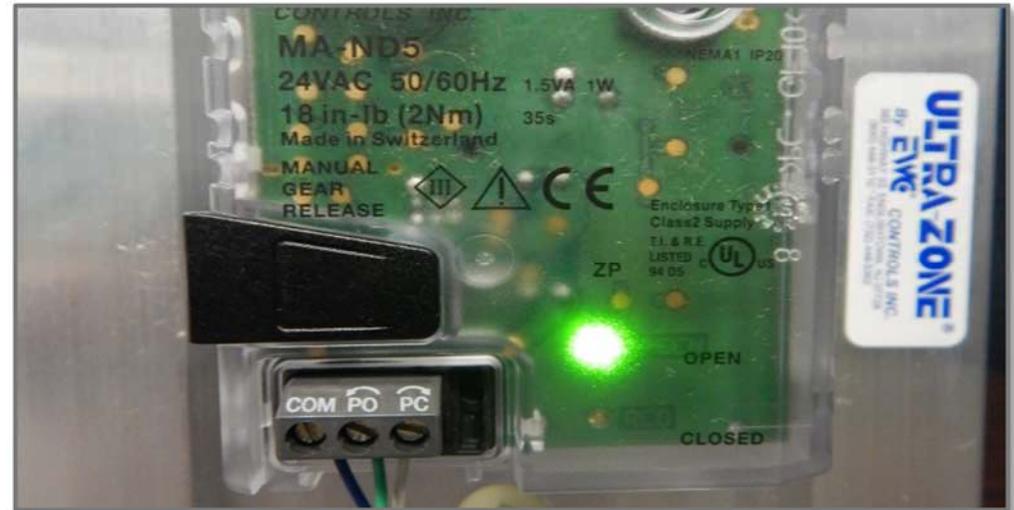
- When the Installation is complete, run the system thru it's paces and **observe** the operation of the HVAC system in **all** possible modes of operation.
- Check the zone dampers for proper operation.
- **Example:** Zone 2 is calling for fan, and the remaining zones are idle.

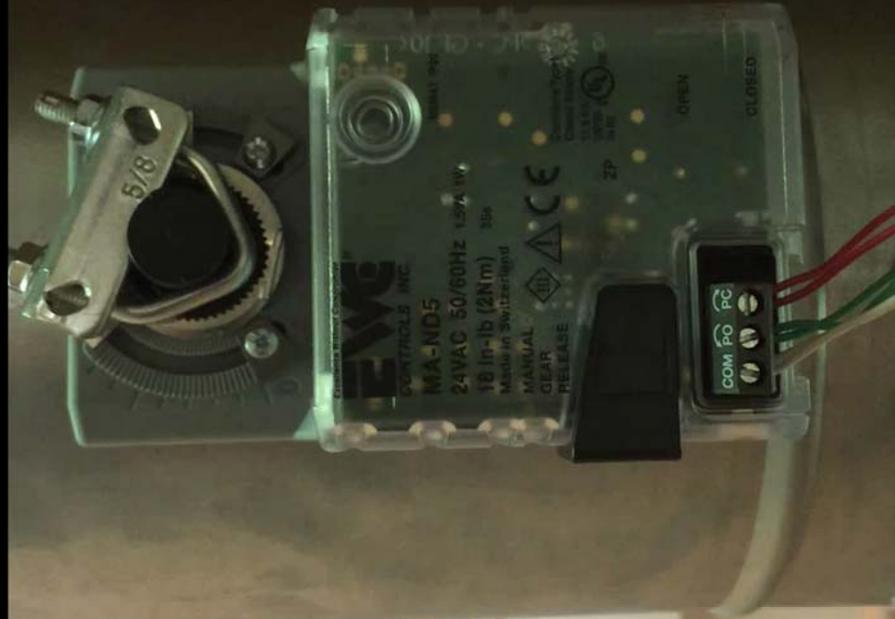


Zone Control Set-up

Finish- Default Operation of Dampers

- All dampers will be **open** when the HVAC system is idle, and **no** zones are calling.
- When a zone calls, the dampers for that zone will remain open and will have a **green light** illuminated on those damper motors.
- The remaining zone dampers (that aren't calling) will start to close, and a **red light** will illuminate when they are fully **closed**.







Zone Control Set-up

Programming Options

- Once you are up and running, you can still program certain functions.
- Your program changes take effect in real time, and will remain even after a power failure.
- Refer to **EWC TB-241** for all programming options and instructions.

Z1 h030c000f050

Z2 h025c000f000

Z3 h025c000f050

SYS h027c000f027

SYS Aux000 Em000

SYS Hum010 Dh000

Supply TMP 133

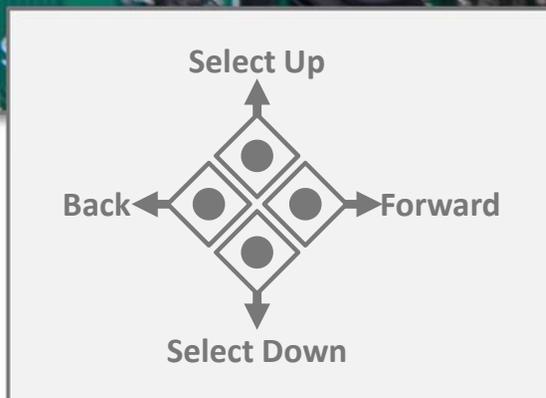
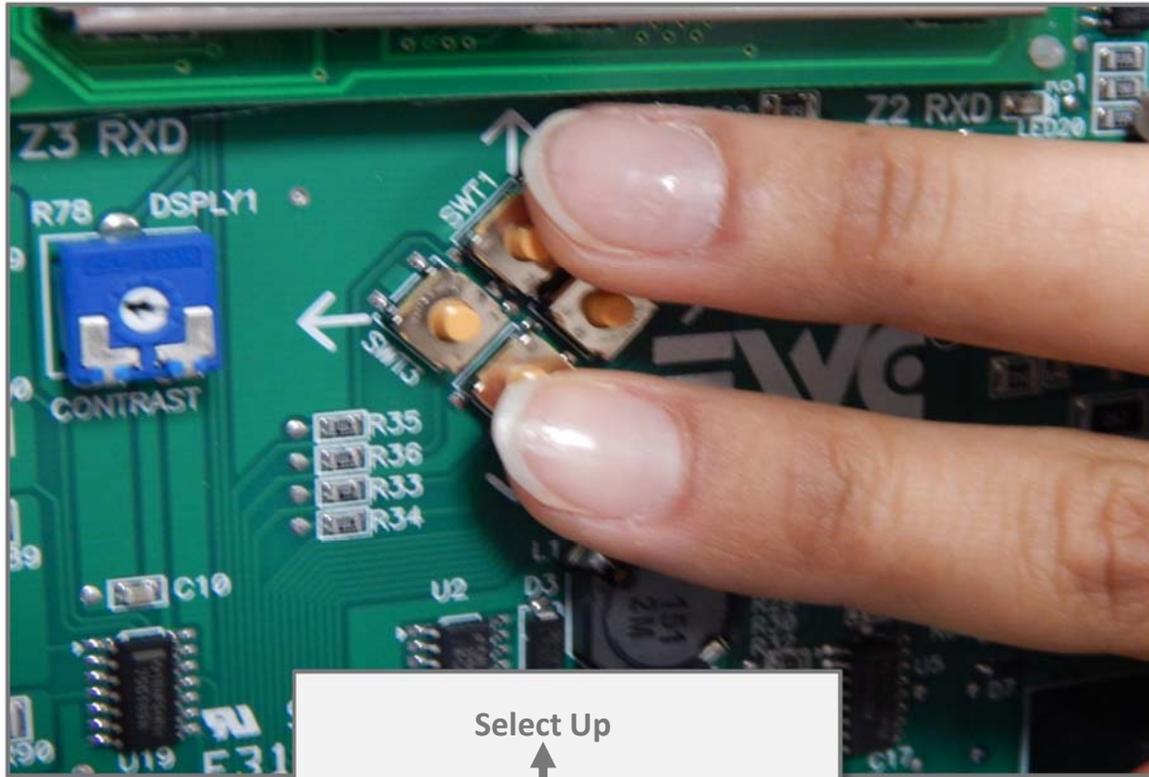
!SAS Sensor Bad!

Outside TMP 32

!OAS Sensor Bad!

Zone Control Set-up

Programming Options



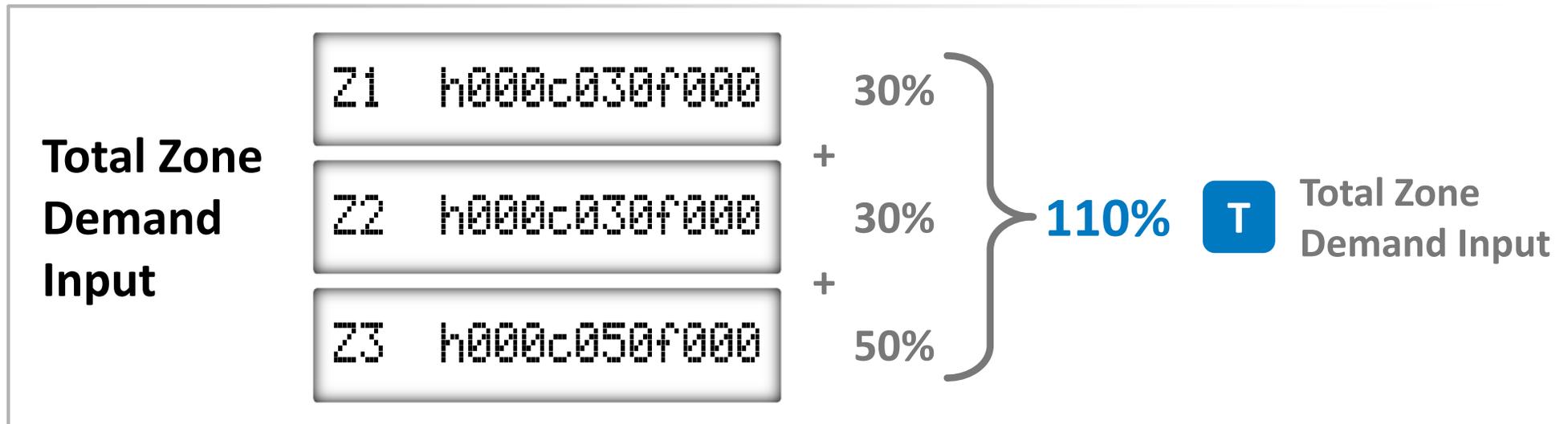
- Use the **forward** and **back** buttons to navigate through the menu features until you reach your selection.
- Once you reach the desired feature, use the **up** or **down** buttons to change that feature.
- When the LCD resumes scrolling, the change will take effect.

Zone Control Set-up

System Cool Demand Starting Output (based on 3 zone demand input)

The UT-3000 starts the HVAC system at a capacity level based on how many zones are calling, and the weight of each zone. (Y1, Y2, W1, W2, and modulating furnaces)

$$\text{[T] Total Zone Demand Input} \div \text{[Z] Total Number of Zones} = \text{[SYS] System Demand Output}$$



System Demand Output

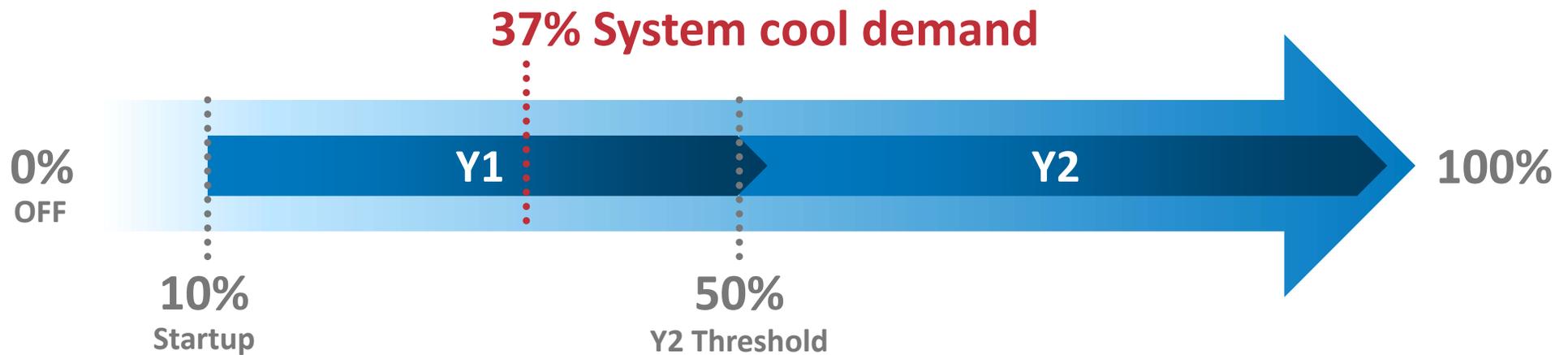
SYS	h000c037f037	110 / 3 = 37%	<i>Y1 Cool is active</i>
-----	--------------	------------------------------------	--------------------------

[T] [Z] [SYS]

Zone Control Set-up

System Cool Staging Scale

Example: ON a 4-ton system, the inverter would start operating at **37%** capacity.
(48,000 btu's x 37% = 17,760 btu's **or** approximately **1.5tons** of cooling required)



On at 4 ton system, the Inverter would start operating at 37% capacity (17,760btu = 1.5ton)

Zone Control Set-up

STUDENT EXERCISE- System Cool Staging for a 5-Ton HVAC System

1. Calculate **System Demand Output**
 2. Calculate percentage of required cooling in btu's
 3. Determine what threshold your HVAC system operate in on start up
-

Z1 h000c030f000

Z2 h000c050f000

Z3 h000c050f000

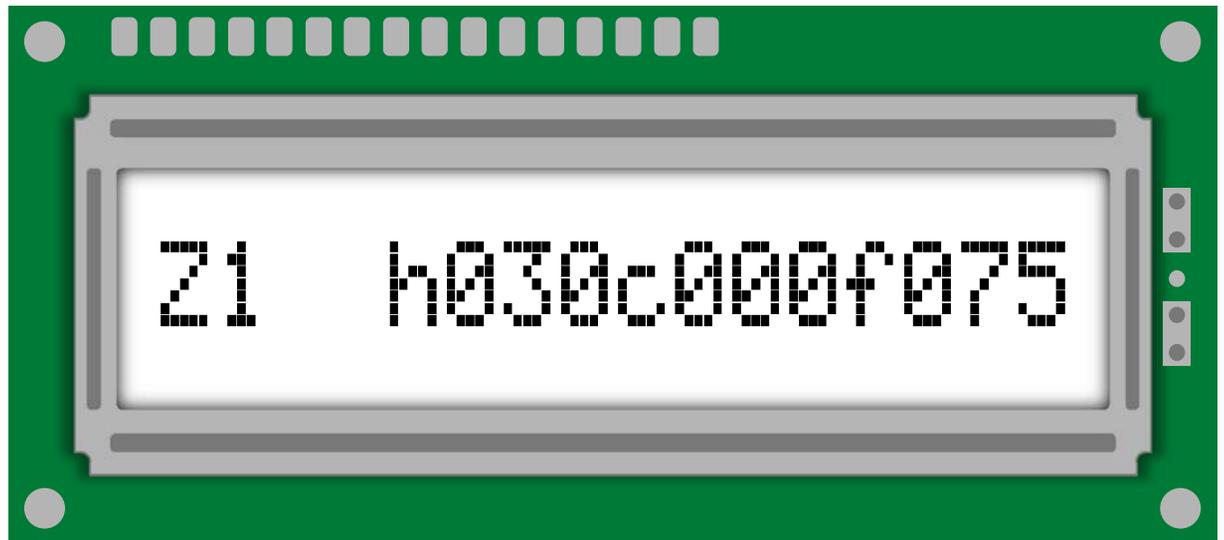
Agenda

- Zone Control Features
- Installation
- Programming and Set-up
- **LCD Screens**
- Troubleshooting and Bias Data Voltages

LED Screens

Understanding LED Screens

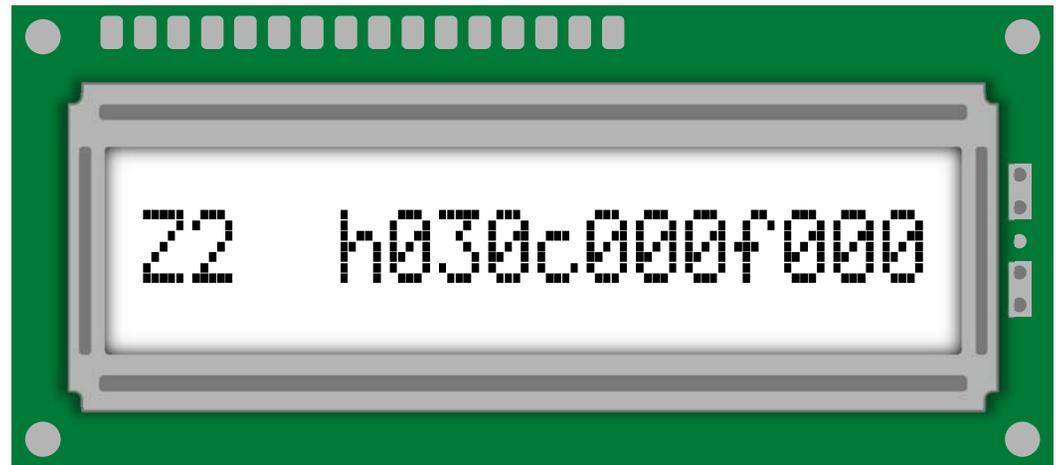
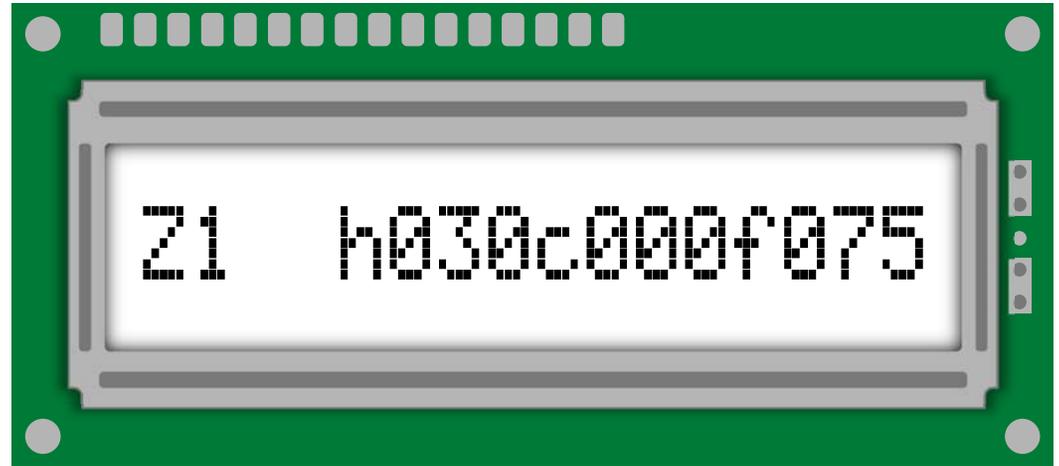
- Once the programming is complete and the system is running, the LCD screen will scroll and display data screens continuously.
- Each zone will be displayed in order.
(zone 1, zone 2, etc.)
- The **zone screen** will present the demand for each of the following:
 - Heating demand- **h000**
 - Cooling demand- **c000**
 - Fan demand- **f000**



LED Screens

Understanding LED Screens

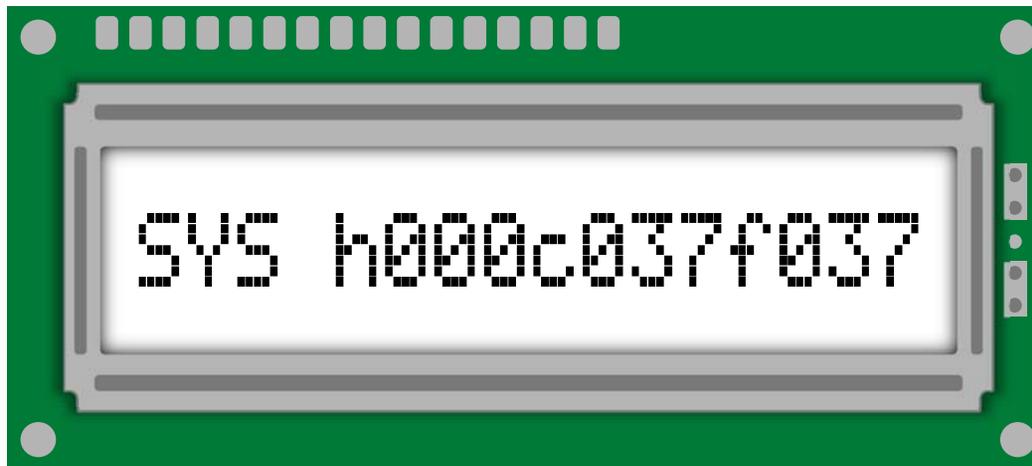
- Zone 1 is calling for heat @30%, and fan @ 75%.
- This indicates the presence of a communicating thermostat in **zone 1** whose demands are given a weighted value due to it's proportional capability.
- Communicating thermostats have demands of :
 - 0%, 30%, 60%, 85%, 100%, etc
- Zone 2 is calling for heat @ 30%. (fan hasn't been energized yet)



LED Screens

System Output Percentage

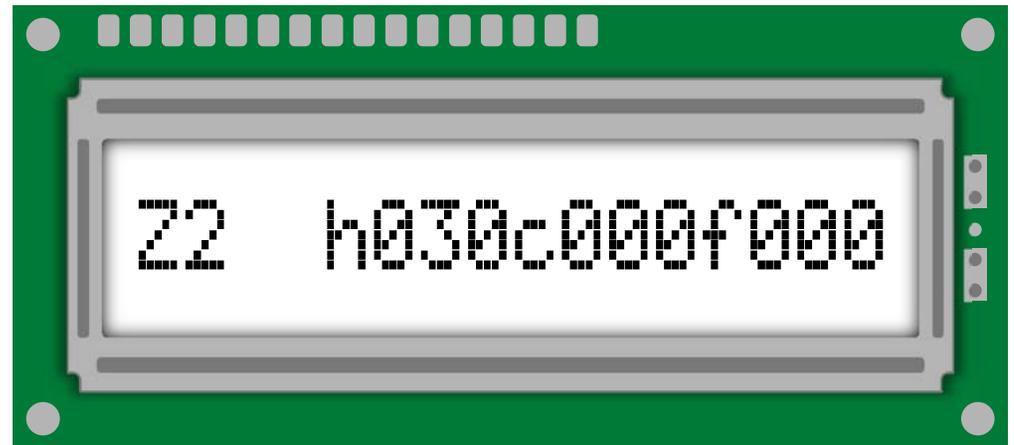
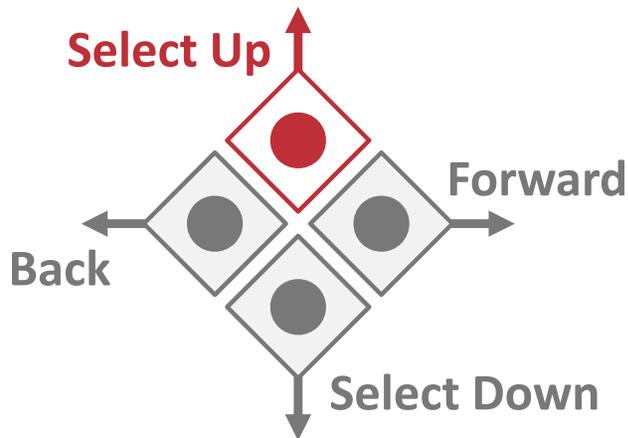
- This screen displays the **system output percentage (SYS)** to the HVAC equipment.
- In the previous **starting system cool demand output** example, the UT-3000 is demanding 37% cooling capacity and 37% fan capacity. (1st stage cooling- Y1 is active)
- If the cooling target set-point is not satisfied before reaching 51% SYS Output, Y2 will energize.



LED Screens

Lock/ Pause Screen

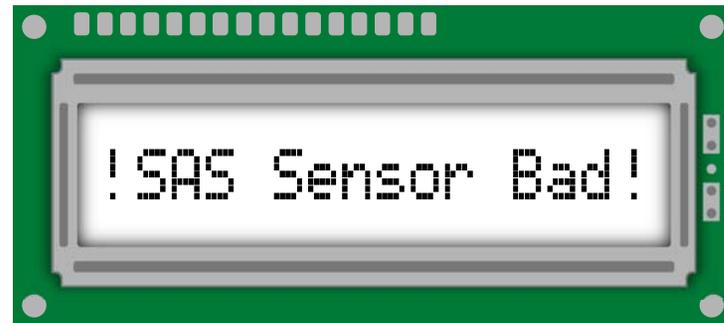
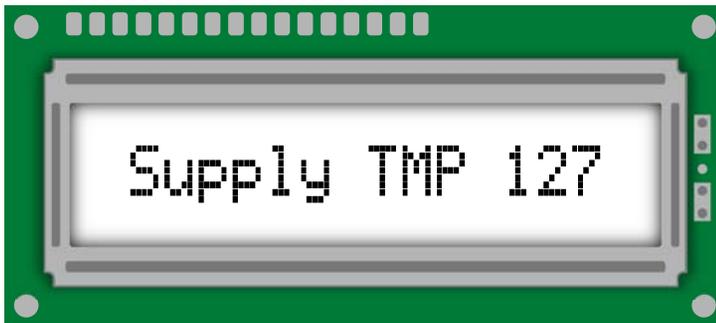
- You can **lock** the LCD on a single screen by pushing the program **up** button **one** time.
- Then, select the screen you want to view by using the **up** or **down** buttons.
- The LCD will stay **locked** on that screen for **10 minutes**, then resume scrolling again.
- You can **unlock** the screen by pushing the **forward** button **one** time.



LED Screens

Supply Air Temperature

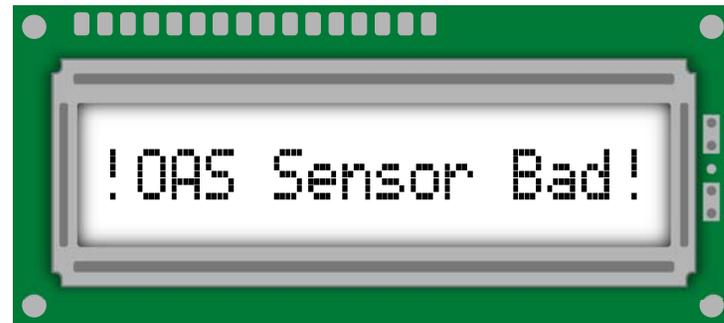
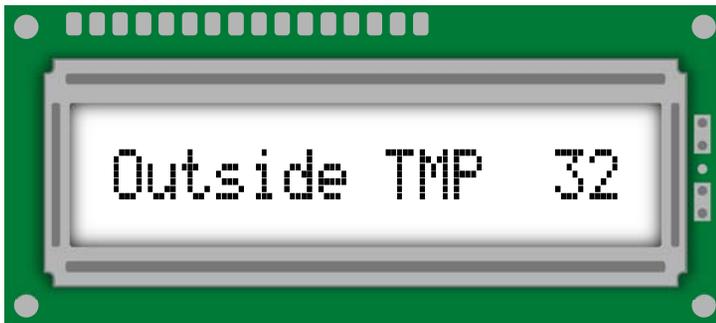
- This supply air temperature screen shows the supply air temperature at the location of the supply air sensor in **real time**.
- The UT-3000 monitors and compares the actual supply air temperature to the HVAC system target set points.
- The UT-3000 will **increase** (by 1% increments) or **decrease** (by 2% increments) the **system demand output** in order to increase or decrease HVAC system capacity.
- If the Supply Air Sensor is disconnected or fails, the UT3000 will display the **bad sensor** screen and will default to the **timed mode** staging until the zone thermostat demands are satisfied.



LED Screens

Outside Air Temperature

- This screen shows the **real time** outside air temperature at the location of the outside air sensor. (OAS)
- This **value** can be from the communicating HVAC system, **or** from a sensor connected to the UT-3000.
- If the OAS sensor fails or is disconnected, the UT-3000 will display the **bad sensor** screen and will default to emergency mode.
- If you do not want to use an OAS to stage the system, adjust/ disable the OAS set-point value down to the **off** position.

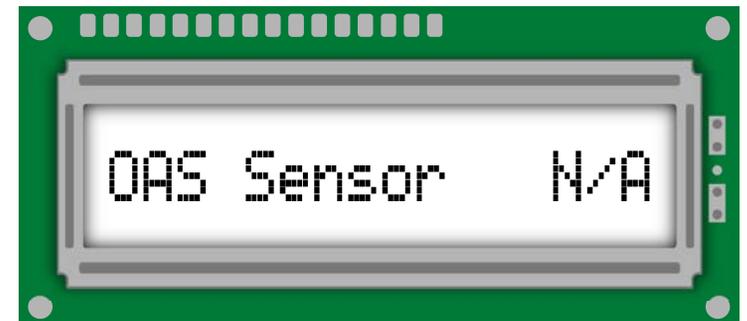
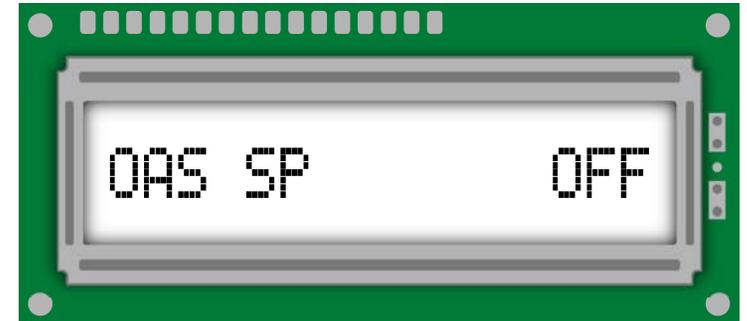
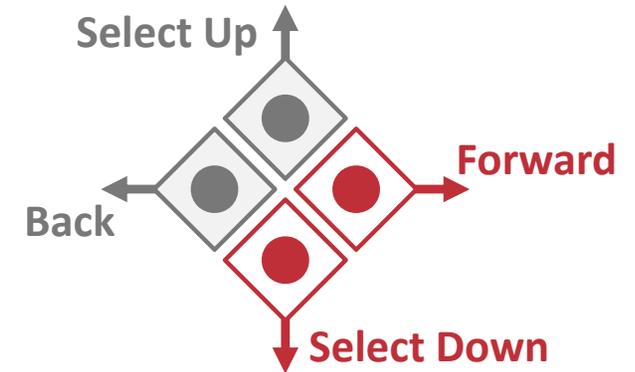


LED Screens

Disable Outside Air Temperature Sensor

The following steps will guide you to disable the outside air temperature sensor:

- Press the **forward** button, and scroll through the menu until you reach the **OAS SP** (outdoor air set point) screen.
- Press the **down** button until you reach the **OAS SP OFF** option.
- Select this option, and allow the screen to resume operation.
- This option is now disabled, and the next **OAS SP** screen will display **OAS Sensor N/A** .



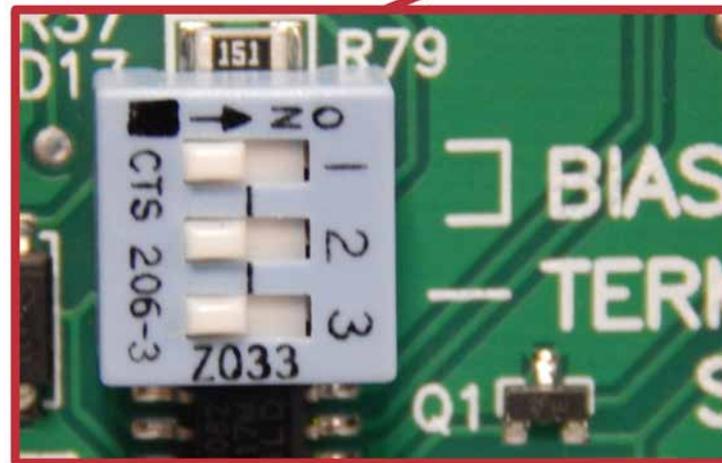
Agenda

- Zone Control Features
- Installation
- Programming and Set-up
- LCD Screens
- **Troubleshooting and Bias Data Voltages**

Troubleshooting

Bias Data Voltages

- Only **one** device should set the bias on any ComfortNet controlled system.
- **Never** move the bias switches on the communicating furnace or air handler.
- If necessary, move the bias switches on the outdoor unit.
- Never move the termination switches on the zone controller.
- The zone controller switches should remain in the **off** position.



Troubleshooting

Symptom 1

- LCD & LED's not responding properly, and HVAC system is malfunctioning.
- Communicating thermostat may display fault messages.

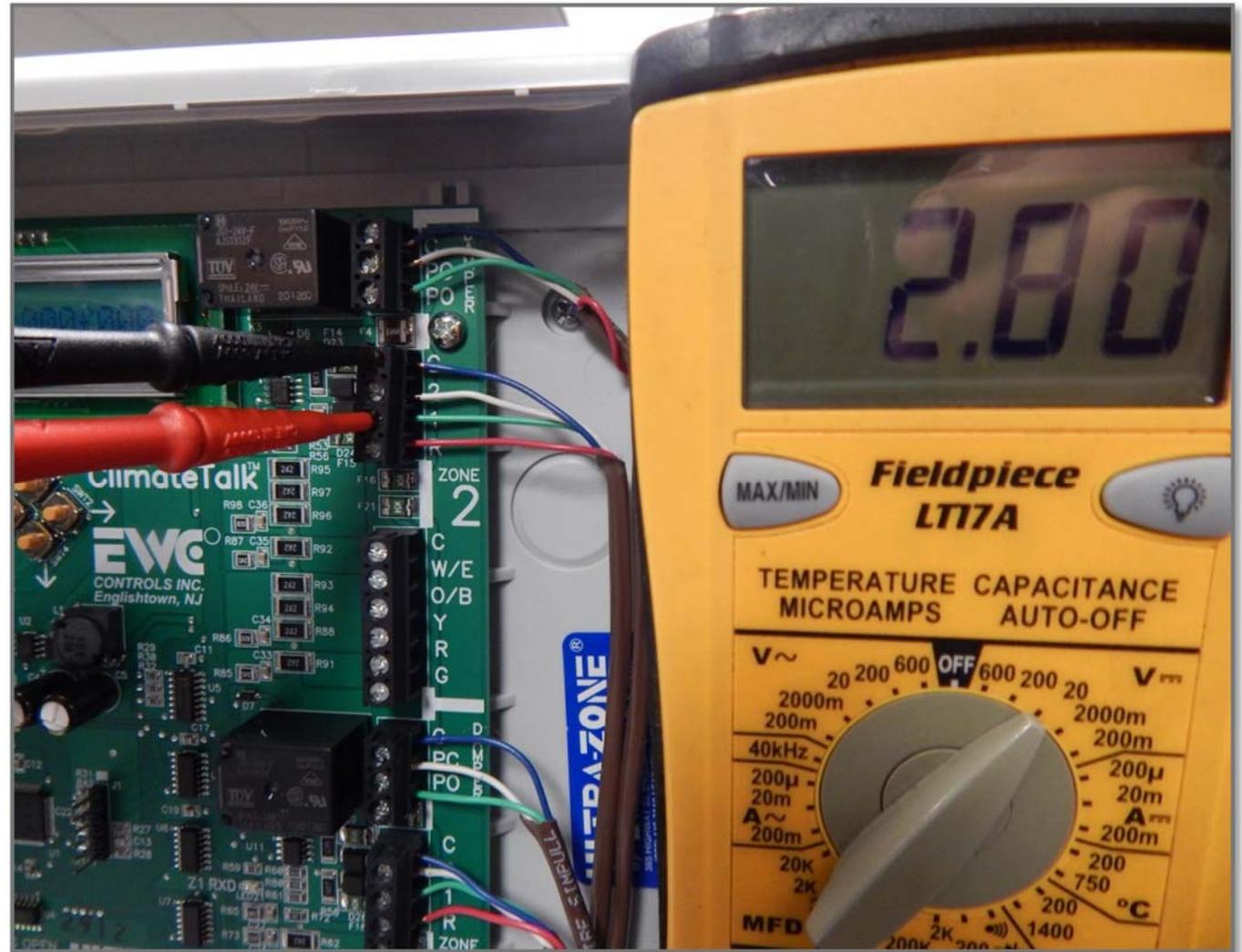
Solutions

- Check HVAC system and UT-3000 24vac transformers for proper voltage.
- Check system wiring for shorts or improper wiring.
- Test damper wires for continuity/ shorts.
- Check zone thermostats for shorts/ improper wiring.
- Check BIAS DC voltages.

Troubleshooting

Check BIAS DC Voltages to the Thermostats

To the thermostats:
Data 1-C = 2.8 VDC
Data 2-C = 2.2 VDC



Troubleshooting

Check BIAS DC Voltages at the HVAC System Input Terminal

HVAC System Input Terminal:

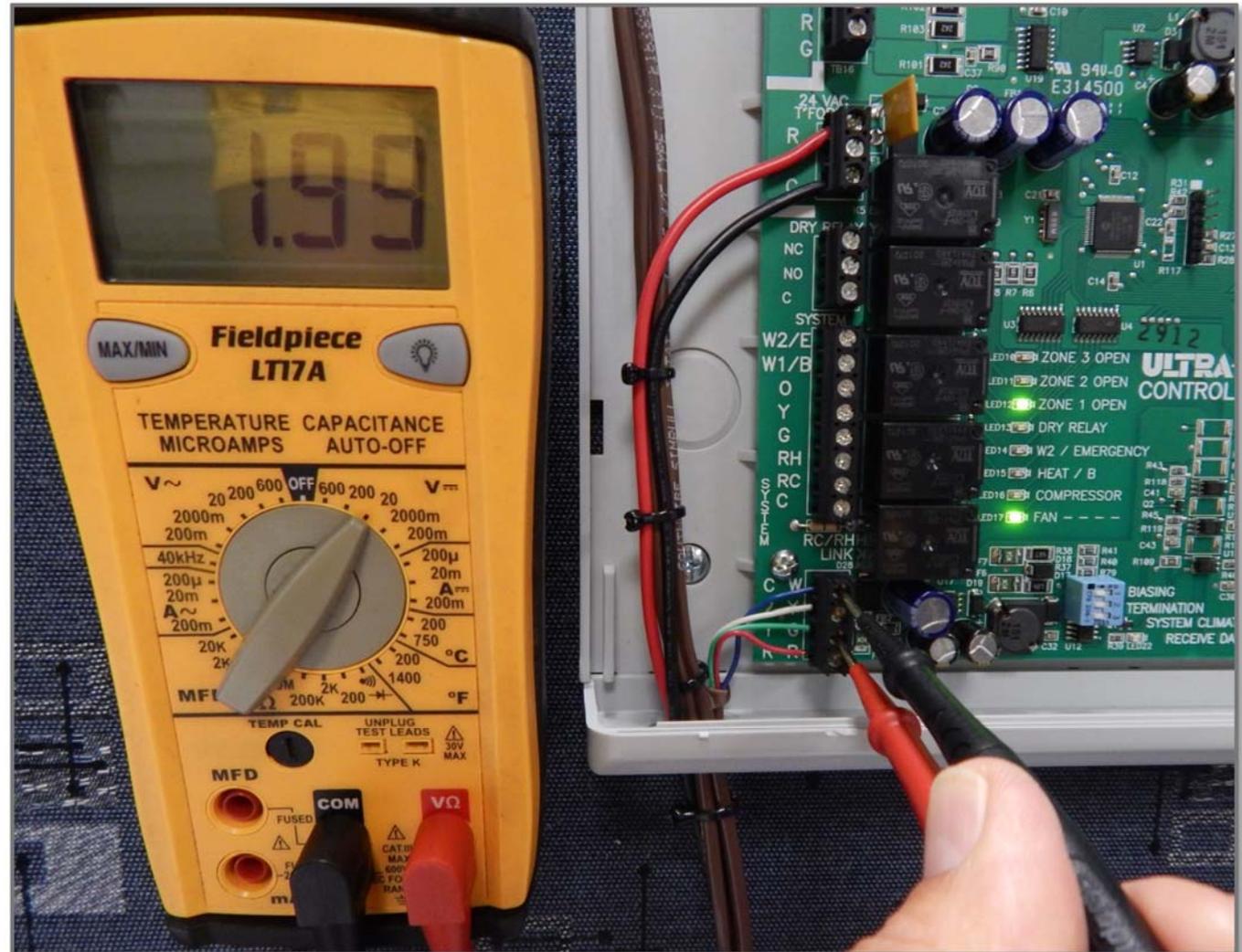
Data 1-C = 1.9 VDC

Data 2-C = 1.3 VDC

or

Data 1-C = 2.8 VDC

Data 2-C = 2.2 VDC



Troubleshooting

Symptom 2

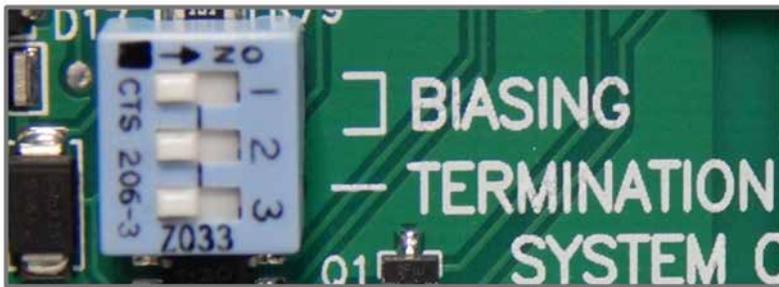
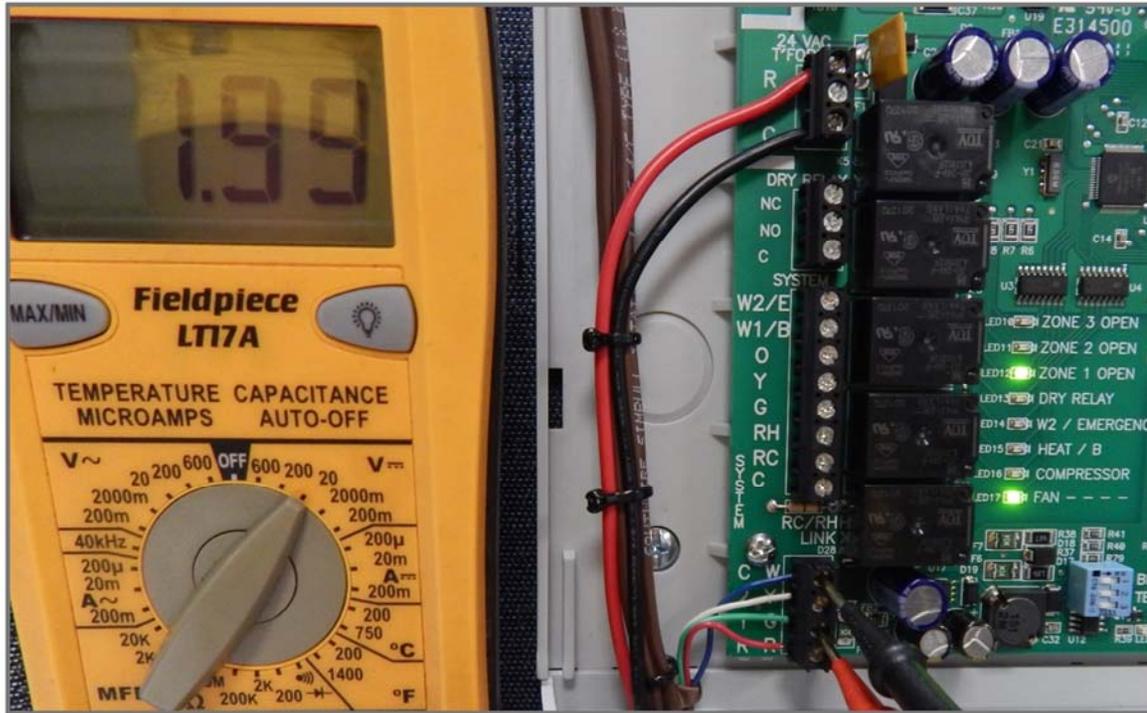
- LCD & LED's are responding properly, but HVAC system is malfunctioning.
- Bias DC voltages are incorrect.

Solutions

- Check zone system wiring for shorts/ improper wiring.
- Test wires for continuity/ shorts.
- Check BIAS DC voltages.
- Ensure that BIAS/ terminal switches on the UT-3000 panel and outdoor units should be set to the off position.
- Check HVAC equipment for faults via a communicating thermostat and clear all faults.

Troubleshooting

Check BIAS DC Voltages and Set Dip Switches to Off.



- Make sure that the BIAS/terminal switches on the UT-3000 panel and outdoor units are set to off.
- Check BIAS DC voltages:

Data 1-C = 2.8 VDC

Data 2-C = 2.2 VDC

OR

Data 1-C = 1.9 VDC

Data 2-C = 1.3 VDC

Troubleshooting

Symptom 3

- LCD & LED's function, and HVAC system functions normally but **dampers do not** respond.

Solutions

- Check damper motor wiring for proper connections.
- Check damper motor 24volt & **500mA breaker**. (auto reset/ overcurrent protection device located on board)
- Test wires for continuity/shorts.
- Check damper motor wiring for shorts/ improper wiring.
- Test wires for continuity/shorts.
- Refer to page 12 of EWC technical bulletin TB-241 for correct damper wiring.



Troubleshooting

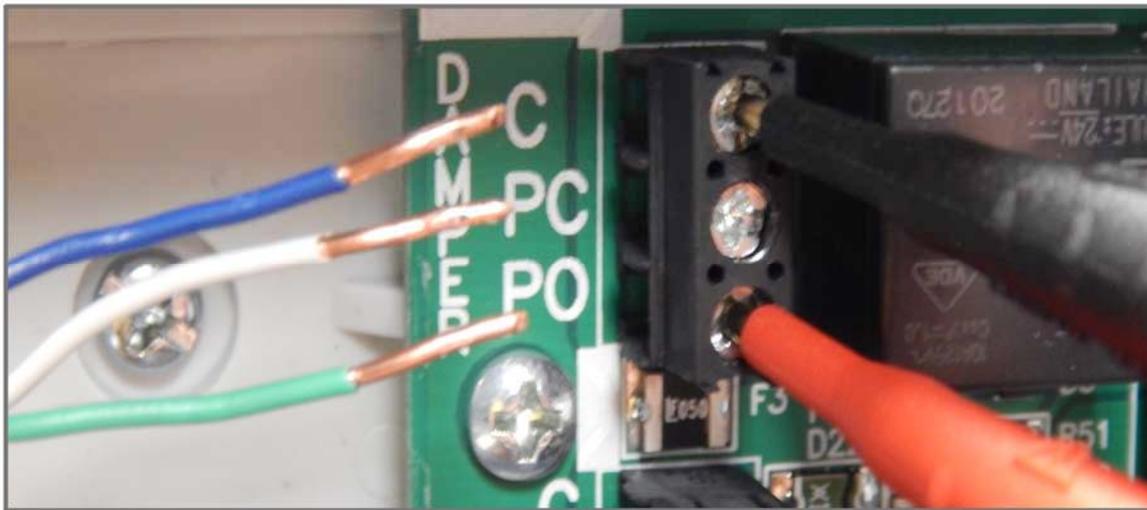
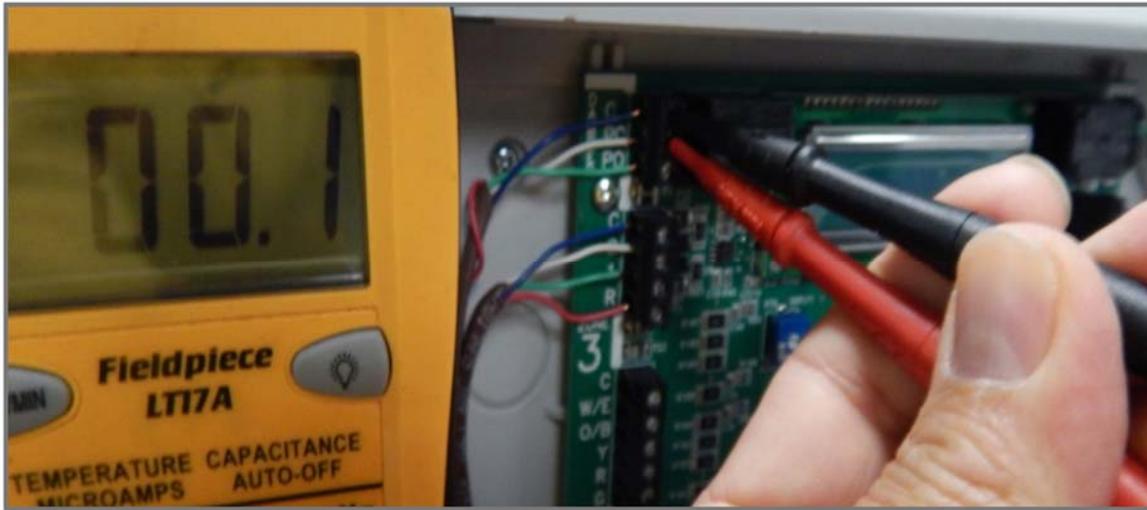
Step 1: Check Damper Motor Voltages



- Adjust thermostat in the zone with dampers not functioning, to call for cool or heat.
- Set meter to ac voltage, and test power at dampers while zone is calling.
- 24VAC should be present at **C and PO** when the dampers are opening.

Troubleshooting

Step 2: Check Power Being Supplied to Damper via Board



- Set meter to **ac voltage**, and test power at board output to the dampers not responding.
- If **no power**, the 500mA breaker could be **tripped**.
- Disconnect power to board, remove damper wires, and retest.
- If power is restored, the 500mA breaker **reset** itself.
- Check disconnected wiring back to damper for shorts.

Troubleshooting

Symptom 4

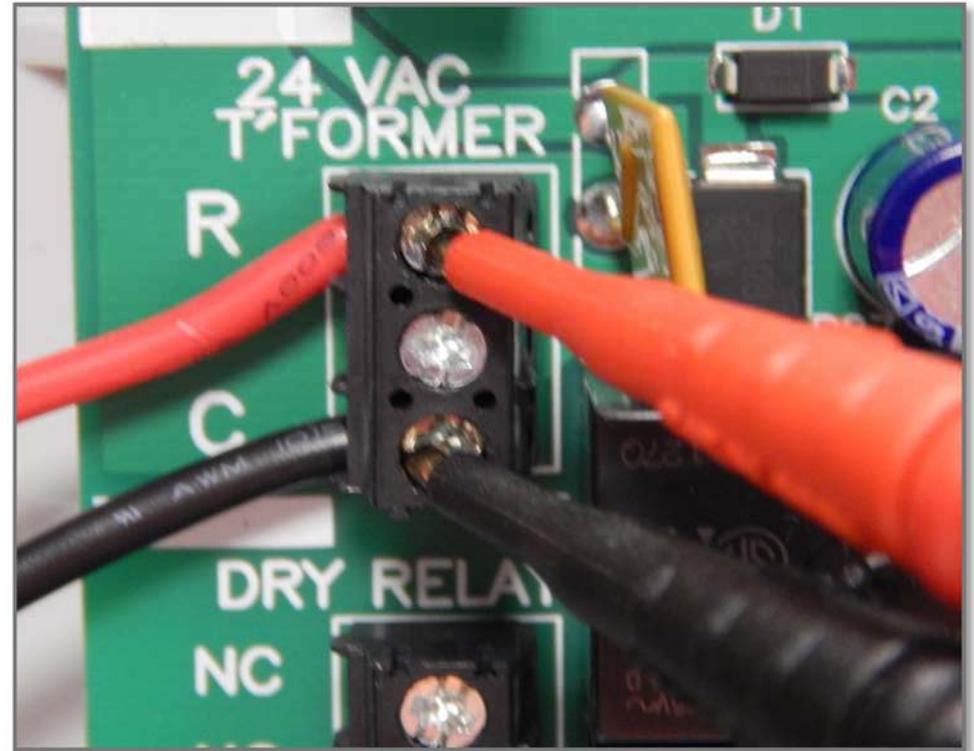
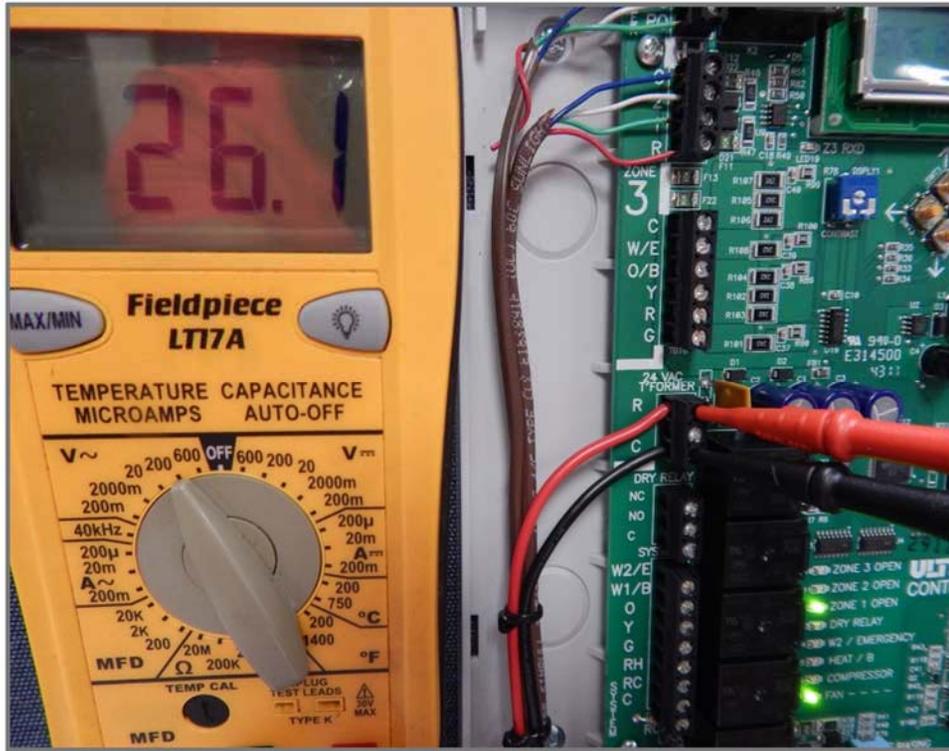
- LCD & LED's do not function, and HVAC system doesn't respond.

Solutions

- Check HVAC & UT-3000 system transformer supply voltage.
- Check HVAC & UT-3000 system 24vac transformer voltage, fuse, and breakers.
- Test all wires for continuity/ shorts. (shorts to common or shorts to earth ground)
- Check damper motor wiring for proper connections.
- Check HVAC & UT-3000 system wiring for shorts and improper wiring.

Troubleshooting

Check Transformer Voltage



- Set meter to ac voltage, and test power at terminals R and C on UT-3000.
- If no 24VAC present, test transformer supplying power to UT-3000.

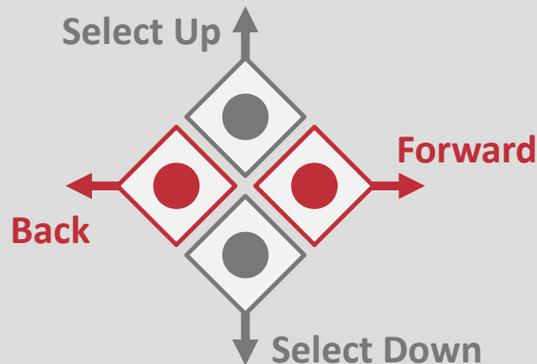
Troubleshooting

Symptom 5

- Time delay is active and won't allow heat or cool to function.

Solutions

- When troubleshooting, simultaneously press the back and forward buttons for one second to bypass any active time delays.



Troubleshooting

EWC Controls- Technical Support

- **EWC Controls** provides superior troubleshooting and assistance for the UT-3000 when you are on the job site.

EWC Controls Inc.

385 Highway 33, Englishtown, NJ 07726

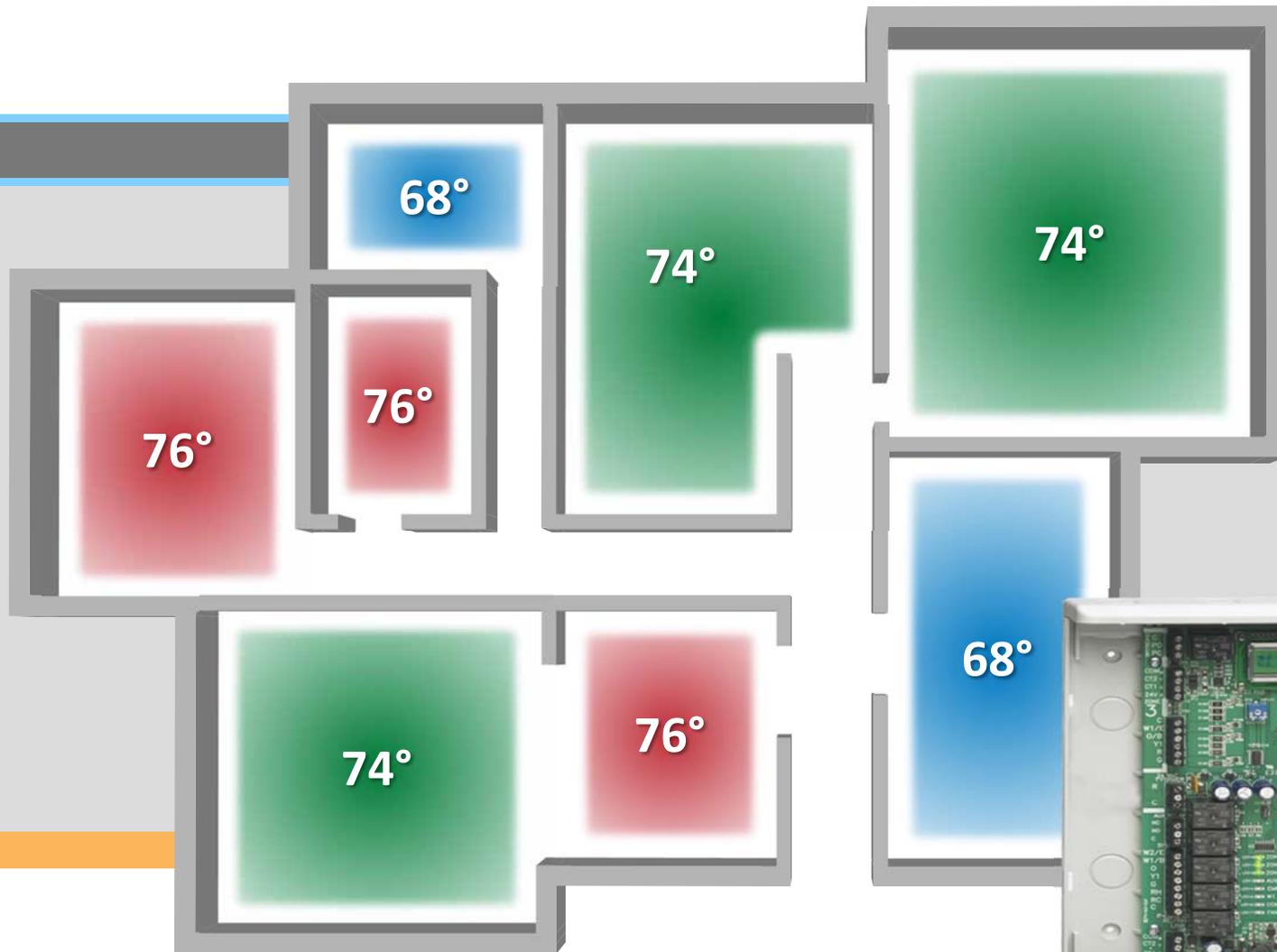
800-446-3110

Monday-Friday 8am-5pm EST.

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